

2026/27
Rates and Charges

Delivering what matters most for a better everyday

Integrity. Inclusion. Impact.

GLADSTONE REGIONAL COUNCIL

Rates at a Glance

RATES

0.47%

average increase for general residential rates.

RATES + UTILITIES

4.84%

increase on Council's general rates and utilities including waste, water and sewerage (including GO).

DISCOUNTS

10%

discount for ratepayers when paid in full on, or before the due date on your rates notice.

Pensioner concession of **$350**, an increase of $30 this year, for eligible pensioners.

$441.3M
Total Budget

$298.5M
Operational Expenditure
$23.1M grant funded

$142.8M
Capital Projects
$37.6M grant funded

WHAT WE OWN

$3.2B
Council-managed community assets

WHAT WE'RE SPENDING

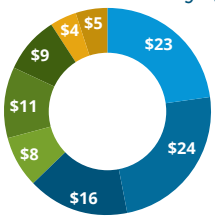
$104.4M
Roads, bridges, footpaths and drainage

$147.1M
Water and sewerage services

$39.3M
Waste services

$32.9M
Parks and environment

Where every $100 of your rates goes



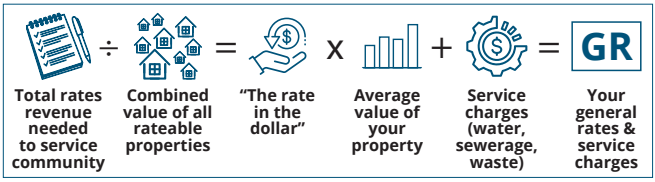
- Roads **$23**
- Water **$24**
- Sewer **$16**
- Waste **$8**
- Parks and environment **$11**
- Community and wellbeing **$9**
- Arts and culture **$4**
- Supporting services **$5**

Your rates and charges explained

Council is required to raise the amount of revenue it considers necessary to maintain and operate our assets, deliver projects and provide services to keep our communities connected, clean and safe. Council issues the annual rates and charges notice in September (including a half-yearly water consumption from January to June). Water consumption notices for the second half of the rating period (July to December) are issued in February. The rates paid by residents and businesses are Council's primary source of revenue.

How your rates are calculated

Your general rate is calculated based on land value and the applicable rating category. For 2026/27, Council determined the value of a property by averaging its land value over the current and past two years. This averaged value is then used to calculate the general rates charge. Applying a three-year averaging method helps reduce the impact of significant fluctuations in land values from one year to the next. Rather than applying the full increase in a single year, any change in value is spread evenly over a three-year period.



Property valuation

The State Government's Valuer-General is responsible for valuing all properties in Queensland. The most recent revaluation came into effect 30 June 2026. Please direct any valuation enquiries to the Department of Natural Resources and Mines, Manufacturing, and Regional and Rural Development by phoning 1300 664 217 or to learn more, visit www.qld.gov.au/environment/land/title/valuation.

Rate cap

A rate cap is designed to buffer increases in rates that may arise due to large land valuation movements. This means that irrespective of any large change to your valuation, general rates will only increase by either 10% or 15% on the previous year, depending on the rate category. The rate cap will not apply when a subdivision, re-survey or amalgamation of the property/plan has occurred.

Interest charged on overdue rates

Overdue rates and charges will accrue interest at a rate of 12.19% per annum from the due date. Interest does not apply to approved instalment plans that are maintained.

Supplementary Notice

Council issues supplementary rate notices when there has been a change to the rating record since the last annual rate notice. For example, when a dwelling is completed or a new garbage collection service is added or should the category of your property change from owner occupier to non-owner occupier.

Paying your rates

Payment methods, including payment by instalments, can be found on the front of your rate notice.

Discount opportunities

Council offers ratepayers a 10% discount on general rates and service charges if full payment is received on or before the due date printed on the notice.

Please note, this discount does not apply to the State Emergency Management Levy, Trade Waste, Special Rates and Charges or Water Consumption Charges.

Emergency Management Levy

Council must collect an Emergency Management Levy (SEML) on behalf of the State Government under the Fire Services Regulation 2011. A discount does not apply to the SEML. This annual levy applicable to your property is shown on your rate notice.

Pension concession

Council and the Queensland Government offer rates concessions to eligible pensioners.

The Queensland Government provides a concession of 20% of General Rates up to $200 per year and 20% of the State Emergency Management Levy.

Council provides an additional $350 per year for eligible pensioners living in an approved residence. To apply, contact Council if you hold a Pensioner Concession Card and meet the eligibility criteria.

Gladstone Area Water Board Water Security Charge

Council purchases treated water from Gladstone Area Water Board (GAWB) to supply customers connected to the Lake Awoonga Water Scheme.

To fund the ongoing operation, maintenance and renewal of the Fitzroy to Gladstone Pipeline, GAWB has applied a Water Security Charge based on the volume of water reserved by GAWB's customers each year.

Council has strongly advocated against this charge and maintains that our ratepayers should not be left with the burden of these costs.

Council has, however, received $10M in Queensland Government assistance towards the $13.2M Water Security Charge, reducing the cost for some Lake Awoonga Water Scheme customers this financial year. Council will continue to advocate for a fair, long-term solution.

Refer to page 3 of the Rate Notice for details on the applicable charge and rebate.

Charges at a Glance*

WASTE CHARGES

Waste charge (per annum)	2025/26	2026/27
Domestic Garbage collection charge 240L General & 240L Recycle Bin	$456	$479
Commercial Garbage collection charge 240L General & 240L Recycle Bin	$744	$781
Domestic Garbage collection charge 240L General, 240L Recycle & 240L Garden Organics Bins	N/A	$572
Waste Management Facility Charge	$80	$84

WATER AVAILABILITY CHARGE

Scheme (per annum)	2025/26	2026/27
Lake Awoonga (20mm Residential)	$692	$713
Miriam Vale/Bororen (20mm Residential)	$776	$830
Agnes Water/Seventeen Seventy (20mm Residential)	$776	$830

WATER CONSUMPTION CHARGE

Scheme (per annum, per kilolitre)	2025/26	2026/27
Lake Awoonga Treated Water Scheme for Non-Major Industrial users and not land under sections 93(3)a, b, c, e and j of the *Local Government Act 2009* users	$3.32/kl	$3.53/kl
Miriam Vale/Bororen	$4.85/kl	$5.19/kl
Agnes Water/Seventeen Seventy	$4.94/kl	$5.29/kl

SEWERAGE AVAILABILITY CHARGE

Service Area (per annum)	2025/26	2026/27
Gladstone	$990	$1,040
Boyne Island/Tannum Sands/Calliope	$1,065	$1,140
Agnes Water/Seventeen Seventy	$1,243	$1,330

**Refer to Council's Revenue Statement and Budget Resolution for full list of charges.*



Notice of categorisation

Council levies a differential general rate on all rateable land within the region using the criteria below.

CAT - Category Reference	**>** greater than
RID - Rate in Dollar	**<** less than
MIN - Minimum Rate	**=** equal to
CAP - Capping Percentage	**>=** greater than or equal to
	<= less than or equal to

All rateable land that is:

a. vacant, intended to be used for residential purpose; or
b. used for residential purpose by means of a single residence; or
c. a lot within a community titles scheme containing two (2) lots; and
d. located on the mainland or an island; and
e. owner occupied.

CAT	Criteria	RID	MIN	CAP
1RESCA	Rateable Valuation <=$157,000	0.01469	$1,294	10%
1RESCB	Rateable Valuation >$157,000 to $254,000	0.01396	$2,307	10%
1RESCC	Rateable Valuation >$254,000 to $460,000	0.01102	$3,545	10%
1RESCD	Rateable Valuation >$460,000 to $800,000	0.00881	$5,069	10%
1RESCE	Rateable Valuation >$800,000	0.00735	$7,052	10%

All rateable land that is used for residential purposes by means of:

a. a single residence; or
b. a lot within a community titles scheme containing two (2) lots; and
c. located on the mainland or an island; and
d. not owner occupied.

CAT	Criteria	RID	MIN	CAP
1RESC NPPRA	Rateable Valuation <=$157,000	0.01763	$1,423	10%
1RESC NPPRB	Rateable Valuation >$157,000 to $254,000	0.01675	$2,768	10%
1RESC NPPRC	Rateable Valuation >$254,000 to $460,000	0.01322	$4,255	10%
1RESC NPPRD	Rateable Valuation >$460,000 to $800,000	0.01058	$6,083	10%
1RESC NPPRE	Rateable Valuation >$800,000	0.00881	$8,463	10%

All rateable land that is used, or intended to be used, for residential purposes; and

a. a lot within a community titles scheme; or
b. a vacant lot within a community titles scheme; and
c. not part of a gated community; and
d. located on the mainland or an island; and
e. owner occupied.

CAT	Criteria	RID	MIN	CAP
111	From 3 Lots to 8 Lots	0.02938	$1,294	10%
111A	Greater than 8 Lots	0.04407	$1,294	10%

All rateable land that is used for residential purposes; and

a. is a lot within a community titles scheme; and
b. is not part of a gated community; and
c. located on the mainland or an island; and
d. not owner occupied.

CAT	Criteria	RID	MIN	CAP
111NPPR	From 3 Lots to 8 Lots	0.03526	$1,423	10%
111ANPPR	Greater than 8 Lots	0.05288	$1,423	10%

All rateable land that is used for residential purposes, is part of a gated community and is a lot within a community titles scheme.

CAT	Criteria	RID	MIN	CAP
111B	Gated Communities Owner Occupier	0.02204	$1,941	10%
111BNPPR	Gated Communities Non-Owner Occupier	0.02644	$2,135	10%

All rateable land that is used for multi-residential purposes involving dwellings, flats or units as separate households, which do not form part of a community titles scheme or gated community; and as banded.

CAT	Criteria	RID	MIN	CAP
1FLAT 1A	Dwellings/Units/Flats 2 <=$200,000	0.02938	$2,588	10%
1FLAT 1B	Dwellings/Units/Flats 2 >$200,000	0.01763	$6,470	10%
1FLAT2	Dwellings/Units/Flats 3-4	0.03526	$3,882	15%
1FLAT3	Dwellings/Units/Flats 5-9	0.03526	$6,470	15%
1FLAT4	Dwellings/Units/Flats 10-14	0.03526	$12,940	15%
1FLAT5	Dwellings/Units/Flats 15-19	0.03526	$19,410	15%
1FLAT6	Dwellings/Units/Flats 20-24	0.04407	$25,880	15%
1FLAT7	Dwellings/Units/Flats 25-29	0.04407	$32,350	-
1FLAT8	Dwellings/Units/Flats >=30	0.04407	$38,820	-

All rateable land used for, or being developed, in whole or in part or in connection or association with a retirement village or lifestyle village, including dwellings/units/flats/rooms, which do not form part of a community titles scheme or gated community; and as banded.

CAT	Criteria	RID	MIN	CAP
1RET1	Retirement/Lifestyle Villages <20	0.03526	$6,470	15%
1RET2	Retirement/Lifestyle Villages 20-39	0.05876	$12,840	15%
1RET3	Retirement/Lifestyle Villages 40-59	0.05876	$25,880	15%
1RET4	Retirement/Lifestyle Villages 60-79	0.05876	$38,820	-
1RET5	Retirement/Lifestyle Villages 80-99	0.05876	$51,760	-
1RET6	Retirement/Lifestyle Villages 100-119	0.05876	$64,700	-
1RET7	Retirement/Lifestyle Villages 120-139	0.05876	$77,640	-
1RET8	Retirement/Lifestyle Villages 140-159	0.05876	$90,580	-
1RET9	Retirement/Lifestyle Villages 160-179	0.05876	$103,520	-
1RET10	Retirement/Lifestyle Villages 180-199	0.05876	$116,460	-
1RET11	Retirement/Lifestyle Villages >= 200	0.05876	$129,400	-

All rateable land that is valued with an Unimproved Value as set by the Department of Natural Resources and Mines, Manufacturing and Regional and Rural Development excluding land approved or zoned for residential, business, commercial or industrial development purposes, other than land included within Category 1CATTLE.

CAT	Criteria	RID	MIN	CAP
1RURC	Rural	0.00646	$1,294	10%

All rateable land used for animal husbandry, with the primary land use codes 64, 65, 66, 67, 68 & 69, and with an Unimproved Value as set by the Department of Natural Resources and Mines, Manufacturing and Regional and Rural Development greater than or equal to $1,000,000.

CAT	Criteria	RID	MIN	CAP
1CATTLE	Animal Husbandry, Rateable Valuation >=$1 million	0.00632	$6,794	10%

All rateable vacant land that is to be used for residential purposes, valued with a Site Value as set by the Department of Natural Resources and Mines, Manufacturing and Regional and Rural Development, and that has an area greater than 10 (ten) hectares.

CAT	Criteria	RID	MIN	CAP
1VAC10	Vacant Land >10ha	0.01469	$1,294	-

All rateable land described in section 49 of the *Land Valuation Act 2010*, which qualifies for the discounted valuation under section 50 of that Act.

CAT	Criteria	RID	MIN	CAP
1DEV	Section 50 Vacant Land	0.01910	-	-

All rateable land used, or being developed or zoned for business or commercial purposes, including motels, caravan parks, guest houses, bed and breakfast (B&B), hostels and excluding land not otherwise categorised.

CAT	Criteria	RID	MIN	CAP
109	Business/Commercial	0.03674	$1,457	15%

All rateable land used, or being developed or zoned for industrial purposes, other than land included within Categories 102MAJ, 102GSDA, 114, 102PORT, 101FUEL, 101OIL, 102LNG1, 110EXT, 1RENEW1-1RENEW20, and 1HYD1-1HYD4 inclusive.

CAT	Criteria	RID	MIN	CAP
110	Light Industry	0.04613	$1,487	15%

All rateable land used, in whole or in part, or being developed for Workforce Accommodation with rooms, suites or caravan sites, with count of rooms/suites/caravan sites and as banded below.

CAT	Criteria	RID	MIN	CAP
1WC500	From 0 to 499 rooms/ suites/caravan sites	0.15063	$127,525	15%
1WC501	From 500 to 999 rooms /suites/caravan sites	0.30126	$255,050	15%
1WC1000	1,000 or more rooms/ suites/caravan sites	0.55109	$475,122	15%

All rateable land used,or being developed , for the purposes of a Shopping Centre with a Gross Roof Area (GRA) and as banded below.

CAT	Criteria	RID	MIN	CAP
116	From 2,000m2 <= 6,000m2 GRA	0.03123	$33,740	15%
112	From 6,001m2 <= 10,000m2 GRA	0.04060	$101,291	15%
107	From 10,001m2 <= 20,000 m2 GRA	0.04528	$168,625	15%
118	Greater than 20,000m2 GRA	0.09368	$451,803	15%

All rateable land:

a. used for,or being developed or in connection or association with, major industry; or
b. located within a Special Purpose zone under the Gladstone Regional Council Planning Scheme 2015, adopted on 06 October 2015; or
c. located within the Gladstone State Development Area being used for a commissioned major industrial purpose, excluding the land included in Categories 114, 102PORT, 101FUEL, 101OIL, 102LNG1, 110EXT, 1RENEW1-1RENEW20, and 1HYD1-1HYD4 inclusive; or
d. used for the generation of electricity, excluding rateable land included in Categories 1RENEW1-1RENEW20; or
e. used for the manufacture of aluminium oxide.

CAT	Criteria	RID	MIN	CAP
102MAJ	Major Industry	0.19314	$3,521	-

All rateable land located within the Gladstone State Development Area:

a. being developed, or approved for development, for future major industrial use; or
b. upon which all or part of an industrial facility, the primary intended purpose of which is the manufacture of liquefied natural gas, is located or approved to be located.

CAT	Criteria	RID	MIN	CAP
102GSDA	Major Industry (Gladstone State Development Area)	0.19314	$ 3,521	-

All rateable land used, or being developed for use, for the purposes of storage or handling facilities for the commodities or containers shipped through the Port of Gladstone, other than land included in Category 102PORT.

CAT	Criteria	RID	MIN	CAP
114	Commodity/Container Storage/Handling Facilities – Port of Gladstone (Other)	0.14663	$1,760	-

All rateable land used, or being developed for use, for the purposes of storage or handling facilities for commodities or containers shipped through the Port of Gladstone, which is Strategic Port Land and is occupied by a port authority, the State, or a government entity, other than land included in Category 114.

CAT	Criteria	RID	MIN	CAP
102PORT	Commodity/Container Storage/Handling Facilities - Port of Gladstone (Port/State/Govt)	0.16530	$3,521	-

All rateable land used, or being developed for the purposes of a bulk storage facility with a capacity greater than 1,000,000 litres of any combustible liquid or flammable liquid.

CAT	Criteria	RID	MIN	CAP
101FUEL	Bulk Storage Facility >1,000,000L Combustible/ Flammable Liquid	0.19697	$3,521	-

All rateable land used, or being developed, for the purposes of a built oil recycling facility.

CAT	Criteria	RID	MIN	CAP
101OIL	Built Oil Recycling Facility	0.08616	$105,606	-

All rateable land used for an operational liquefied natural gas processing facility.

CAT	Criteria	RID	MIN	CAP
102LNG1	Operational LNG Processing Facility	0.98281	$5,632,318	-

All rateable land:

a. used for the extraction of minerals, resources, or other substances; or
b. used, in connection or association with the extraction of minerals, resources or substances; or
c. which is a mining lease issued under the *Mineral Resources Act 1989*.

CAT	Criteria	RID	MIN	CAP
110EXT	Extractive Industry, Mining Lease	0.02639	$1,760	15%

All land used, or being developed for use, for the purpose of bulk water storage, treatment and distribution of bulk water through a network.

CAT	Criteria	RID	MIN	CAP
1BULK WATER	Bulk Water Storage, Treatment and Distribution	0.19314	$3,521	-

All rateable land used, in whole or in part or being developed, in whole or in part, as a hydrogen production facility, with megawatt (MW) production as banded below.

CAT	Criteria	RID	MIN	CAP
1HYD1	Hydrogen Production Facility 500<1000MW	0.41301	$699,000	-
1HYD2	Hydrogen Production Facility 1000<1500MW	0.41301	$1,398,000	-
1HYD3	Hydrogen Production Facility 1500<2000MW	0.41301	$2,097,000	-
1HYD4	Hydrogen Production Facility >=2000MW	0.41301	$2,796,000	-

All rateable land used, in whole or in part or being developed, in whole or part for;

a. the generation and/or storage of energy from renewable resources that is connected to the main power grid;
b. the storage of electricity; or
c. for any purpose ancillary to or associated with (a).

CAT	Criteria	RID	MIN	CAP
1RENEW1	Renewable Energy <10MW	0.04130	$5,590	-
1RENEW2	Renewable Energy 10<25MW	0.04130	$11,180	-
1RENEW3	Renewable Energy 25<50MW	0.04130	$27,950	-
1RENEW4	Renewable Energy 50<100MW	0.04130	$55,900	-
1RENEW5	Renewable Energy 100<150MW	0.04130	$111,800	-
1RENEW6	Renewable Energy 150<200MW	0.04130	$167,700	-
1RENEW7	Renewable Energy 200<300MW	0.11879	$223,600	-
1RENEW8	Renewable Energy 300<400MW	0.11879	$335,400	-
1RENEW9	Renewable Energy 400<500MW	0.11879	$447,200	-
1RENEW10	Renewable Energy 500<600MW	0.20650	$559,000	-
1RENEW11	Renewable Energy 600<700MW	0.20650	$670,800	-
1RENEW12	Renewable Energy 700<800MW	0.20650	$782,600	-
1RENEW13	Renewable Energy 800<900MW	0.20650	$894,400	-
1RENEW14	Renewable Energy 900<1000MW	0.20650	$1,006,200	-
1RENEW15	Renewable Energy 1000<1100MW	0.20650	$1,118,000	-
1RENEW16	Renewable Energy 1100<1200MW	0.20650	$1,229,800	-
1RENEW17	Renewable Energy 1200<1300MW	0.20650	$1,341,600	-
1RENEW18	Renewable Energy 1300<1400MW	0.20650	$1,453,400	-
1RENEW19	Renewable Energy 1400<1500MW	0.20650	$1,565,200	-
1RENEW20	Renewable Energy >=1500MW	0.20650	$1,677,000	-

Objecting to your rate category

A ratepayer or property owner may object to their rateable land categorisation by lodging a Notice of Objection in writing within 60 days of the rate notice date of issue. The objection must clearly state the facts and circumstances on which the objection is made.

Lodging a Notice of Objection does not affect the levy and recovery of rates and if not paid in full by the due date, the owner will forfeit the 10% discount. If the objection is approved, a rate adjustment will be made at that time.

Financial hardship

Council is able to provide support to property owners experiencing financial difficulties. It is important to discuss the matter with our Rates team so they are aware of the circumstances and can provide information regarding payment of rates by instalments, or if this is not an option, how to be considered for Financial Hardship assistance for their principal place of residence.

The property owner must contact a Financial Counsellor in relation to the outstanding rates and charges. The Financial Counsellor will make an assessment and provide a recommendation to Council, along with a realistic payment arrangement the owner is able to maintain.

Sale of land for arrears of rates

Under the Queensland Local Government Regulation 2012, Council is permitted to sell land if rates have remained unpaid for three or more years, or after one year in the case of vacant or commercial properties where default judgment has been granted. If required, rate arrears auctions are conducted on an annual basis.

Legal Action

Legal Action may be taken on unpaid rates once the due date for payment has passed, including outstanding balances resulting from rate instalment plans that are not maintained.

Keep your details up to date

Scan the QR code to update your contact details for rates, pet ownership, permits, licences or applications.

Alternatively email info@gladstone.qld.gov.au with your full name and updated contact details.

1 Sign up to Online Services

- Pay, Apply, Report
- View your rates
- Animal registrations
- Lodge applications

2 Sign up to EzyBill

Have your rates, water and animal notices delivered by email.

3 Sign up to My Water

- Monitor water usage
- Identify possible leaks
- Set up water reports
- Reduce wasted water
- Save money

GLADSTONE REGIONAL COUNCIL

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