

Create an EzyBill account

Go to <https://gladstone.ezybill.com.au/>

Is this your first visit to EzyBill?

Yes – sign up now

No – enter email or username and password

The screenshot shows the EzyBill sign-in interface for Gladstone Regional Council. At the top left is the council's logo. At the top right are links for Help, Sign Up, and Sign In. The main heading reads "Sign in to your EzyBill." Below this is the council's logo and name. The sign-in form includes a red-bordered box with the text: "Is this your first visit to EzyBill? Let's get your account set up, [sign up now.](#) Haven't seen your activation email? [Resend it now.](#)" Below this box are input fields for "Email or Username" (with a person icon) and "Password" (with a magnifying glass icon). A "Forgot your password?" link is positioned below the password field. A blue "Sign-in" button is at the bottom of the form. The footer contains the copyright notice "© EzyBill 2022 | v.0136" and links for "Privacy", "Terms", and "About".

Create your EzyBill account.



Let's get you set up.

Already have an account? [Sign in here](#)

* Required field

* Full Name or Company Name

John Sample

* Email

john.sample@domain.com

* Password ?

Upper & lowercase letters, at least 1 number (min. 8, max. 20 characters)

••••••••

* Mobile Phone ?

Enter your mobile phone number including country code.

Need help locating your mobile country code? [Find it here.](#)

+ 61

123456789

protected by reCAPTCHA

[Privacy](#) - [Terms](#)



Create Account

Add the mandatory details

Create Account

Sign in to
your **EzyBill**.



GLADSTONE
REGIONAL COUNCIL

Account activation email sent.
An email will be arriving in your inbox shortly. Please follow the instructions to complete your set up.
Haven't seen your activation email? [Resend it now.](#)

* Required field

* Email or Username

* Password

[Forgot your password?](#)

Sign-in

Account Activation email will be sent

Find the email and find the link to **Activate your account**.
(check your Junk or Spam inboxes also)

EzyBill Account Activation



Hi John

Activate your account

This link will expire in 4 hours from 8:37am ACDT on 7/12/2022.

If the link above expires before you get a chance to activate your account you can [send a new activation email](#).

Please do not reply to this email address
This message was generated by an automated system and responses are not monitored.

Need Help?
If you have further questions regarding this service please contact Gladstone Regional Council via phone 07 4970 0700 or email info@gladstone.qld.gov.au for further assistance.

Sign in to
your **EzyBill**.



GLADSTONE
REGIONAL COUNCIL

Account is confirmed.

Thank you for confirming your account. Please sign in.

* Required field

* Email or Username



john.sample@domain.com

* Password



.....

[Forgot your password?](#)

Sign-in

Activation will confirm creating of account with EzyBill. Sign in to add notices.

 / Services

Services

Hi John,

Select from one of the available Gladstone Regional Council services below.

Rate/Water Notice

For a convenient and sustainable option, you can now register to have your Rate/Water Notice sent via email and a copy stored inside your account.

[Notices](#)

[Add New](#)

Animal Notice

For a convenient and sustainable option, you can now register to have your Animal Notices sent via email and a copy stored inside your account.

[Notices](#)

[Add New](#)

0

Rate/Water Notice

[View Service](#) 

0

Animal Notice

[View Service](#) 

Rate/Water Notice

- For a new service --> Add New

Animal Notice

- For a new service --> Add New

Home / Service Details / Register Service

Register Service for your Rate/Water Notice

Please complete the details below so we can verify your registration with the applicable department.

* Required field

Assessment Number * (see fig. 1)

Enter your Assessment Number exactly as it appears on the front of your notice.

12345-6

Name on Notice * (see fig. 2)

Enter your name exactly as it appears on the first line ONLY of your rate notice.

Mr J D Sample

Registration Description (optional)

101 Goondoon Street, Gladstone – Business property

I agree to the biller [terms and conditions](#)

Register

Enter details **exactly as required** in the Assessment Number and Name on Notice fields (mandatory fields).

Rate/Water Notice

GLADSTONE REGIONAL COUNCIL

ABN 27 330 979 106
PO Box 29, Gladstone Qld 4680
Phone (07) 4970 0700 Fax (07) 4975 8500
Email info@gladstone.qld.gov.au
Website www.gladstone.qld.gov.au

First and Final Rate Notice

For Year Ending **30 June 2023**
Assessment Number **00000-0**
Payment Reference Number **000000**
Valuation **\$118,000**
Issue Date **24 August 2022**

Mr J D Sample
101 Goondoon Street
Gladstone Qld 4680

Summary of Charges **NO GST INCLUDED ON THIS NOTICE**

Property Location 101 Goondoon Street, Gladstone Qld 4680
Property Description Lot 0 RP 000000

PAYMENTS RECEIVED AFTER 29 JULY 2022 ARE NOT INCLUDED ON THIS NOTICE

Rates & Charges Details	Rateable/Valuation Units	Rate/Charge	Amount
*General Rate Category 1B	118,000	0.01742	\$2,001.78
State Emergency Management Levy - Class A Group 2	1	235.40	\$235.40
Sub-total General Rates and Emergency Management Levy			\$2,237.18
Sewerage Availability Charge - First Charge	1	815.00	\$815.00
Water Availability Charge - 20mm Service	1	565.00	\$565.00
Waste Bin Charge - 1st service - Domestic	1	382.90	\$382.90
Waste Management Facility Charge	1	45.00	\$45.00
Water Consumption as attached			\$214.83
Sub-total Utilities and Services			\$2,022.73
Total Current Rates and Charges			\$4,259.91
*General Rate Capoff			
			GROSS AMOUNT PAYABLE \$4,259.91

Council has received a payment of \$1,952,397 from the State Government to mitigate any direct impacts of the State Waste Levy on households.

To receive the discount shown, payment MUST be RECEIVED by Council by due date

Discount / Due Date	Discount	Net Payable
26-Oct-2022	\$380.97CR	\$3,878.94

Discount does not apply to Water Consumption and State EM Levy

Notice is hereby given that the above mentioned rates and charges have been made and levied by the Gladstone Regional Council, by virtue of the Local Government Act 2009, Local Government Regulation 2012 on land described above, and the Fire and Rescue Authority Act 1990, Fire and Rescue Service Regulation 2011, on the land described herein and for the period shown in this Rate Notice.
Current year Rates and Charges are DUE AND PAYABLE by the due date stated on this notice. Overdue Rates and Charges, including interest, are DUE AND PAYABLE IMMEDIATELY.

GLADSTONE REGIONAL COUNCIL Payment Slip

Mr J D Sample, 101 Goondoon Street, Gladstone Qld 4680

* Registered to BPP Pty Ltd ABN 69 879 152 518

BPPAY (Biller Code: 72858) (Ref: 0000000)

Post Billpay (Billpay Code: 2440) (Ref: 000000) For Year Ending 30 June 2023 (Assessment Number 00000-0)

10% Discount if payment received by 26-Oct-2022 \$3,878.94

Gross Amount if payment received after 26-Oct-2022 \$4,259.91

Please see over for other payment options

Read and agree to terms and conditions and press register button.

Home / Service Details

Service Details

for your registered

Manage your registrations for service.

Registration has been submitted for approval.
Your registration is now pending. We will notify you via email once your details have been reviewed.

Registration Details	Status	Action
Assessment Number: 12345-6 101 Goondoon St Rates and Water Registered: 7 Dec 2022	 Pending 7 Dec 2022	

[Add New](#)

1
Rate/Water Notice
[View Service](#)

0
Animal Notice
[View Service](#)

Registration details will be forwarded to email address set be council for an officer to confirm.

The confirmation process will become automated in the future.

Registration Status will sit as pending until details are verified.

Email will have been sent to user advising that registration request has been sent to Gladstone Regional Council for approval.

Registration sent for approval



Hi John

Thank you for registering the service below with EzyBill for Gladstone Regional Council.

Service: Rate/Water Notice

Assessment Number: 12345-6
Name on Notice: Mr J D Sample

Your registration request will be processed by Gladstone Regional Council and you will receive confirmation within 2-3 business days by email regarding the status of your request.

Please do not reply to this email address
This message was generated by an automated system and responses are not monitored.

Need Help?

If you have further questions regarding this service please contact Gladstone Regional Council via phone 07 4970 0700 or email rates@gladstone.qld.gov.au for further assistance.

EzyBill Registration Approved



Hi John

Your recent Gladstone Regional Council EzyBill registration was successful for:

Service: Rate/Water Notice
Assessment Number: 12345-6

All correspondence as specified in the Terms and Conditions for this service will now be sent to you via email.

Please note that this registration only covers this service.

Log-in to <https://gladstone.ezybill.com.au> to view and register for any additional services.

Please do not reply to this email address

This message was generated by an automated system and responses are not monitored.

Need Help?

If you have further questions regarding this service please contact Gladstone Regional Council via phone 07 4970 0700 or email rates@gladstone.qld.gov.au for further assistance.

Once approved by Council officers, user will be notified **.

**** as at end of 2022 this is no longer a manual process, it is automated by EzyBill.**

Status will change from Pending to Active and the service count will display as 1.

Home / Service Details

Service Details for your registered

Manage your registrations for service.

Registration Details	Status	Action
Assessment Number: 12345-6 101 Goondoon St Rates and Water Registered: 7 Dec 2022	 Active 7 Dec 2022	

[Add New](#)

1
Rate/Water Notice
[View Service](#)

0
Animal Notice
[View Service](#)

Deleting a registration

From the home screen, click on either the Rate/Water Notice View Service or Animal Notice View Service (which ever service needs to be deleted)

GLADSTONE REGIONAL COUNCIL Help Account Sign Out

Home / Services

Services

Hi John

Select from one of the available Gladstone Regional Council services below.

Rate/Water Notice

For a convenient and sustainable option, you can now register to have your Rate/Water Notice sent via email and a copy stored inside your account.

Notices Add New

Animal Notice

For a convenient and sustainable option, you can now register to have your Animal Notices sent via email and a copy stored inside your account.

Notices Add New

1 Rate/Water Notice View Service

0 Animal Notice View Service

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[Home](#) / Service Details

Service Details

for your registered

Manage your registrations for service.

Registration Details	Status	Action
Assessment Number: 12345-6 101 Goondoon St Rates and Water Registered: 7 Dec 2022	 Active 30 Nov 2022	 Deregister

[Add New](#)

 **1**
Rate/Water Notice
[View Service](#)

 **0**
Animal Notice
[View Service](#)

At the assessment that is to be deregistered, click on the 'bin' to select deregister.

Service Details

for your registered

Manage your registrations for service.

Registration Status Updated.
Your registration has been de-registered

Registration Details	Status	Action
Assessment Number: 12345-6 101 Goondoon St Rates and Water Registered: 7 Dec 2022	 De-Registered 20 Dec 2022	

[Add New](#)

 **0**
Rate/Water Notice
[View Service](#)

 **0**
Animal Notice
[View Service](#)

Status shows re-registered.

View Service count is now NIL or less the one service.

Changing the Email address

Login to your EzyBill account using your current email address.

Select the Account option in the top right corner of the screen.

The screenshot displays the Gladstone Regional Council EzyBill interface. At the top left is the council logo. The top right navigation bar includes 'Help', 'Account' (highlighted in yellow), and 'Sign Out'. The main content area is titled 'Services' and greets the user 'Hi John'. Below the greeting, it instructs the user to select from available services. Two service categories are listed: 'Rate/Water Notice' and 'Animal Notice'. Each category includes a descriptive paragraph and two buttons: 'Notices' and 'Add New'. On the right side, there are two summary cards. The first card, for 'Rate/Water Notice', shows a house icon, the number '1', and a 'View Service' button with a right-pointing arrow. The second card, for 'Animal Notice', shows a paw print icon, the number '4', and a 'View Service' button with a right-pointing arrow.

[Home](#) / Edit Account

Update your EzyBill profile.



*** Required field**

*** Full Name or Company Name**

*** Display Name**

*** Username**

*** Email**

*** Mobile Phone** ⓘ
Enter your mobile phone number including country code.
Need help locating your mobile country code? [Find it here.](#)

+

[Update >](#)

Update details as required.

Press the Update button

Success!
Your account details have been updated.

Changing the password

Login to your EzyBill account using your current email address.

Select the Account option in the top right corner of the screen.

The screenshot displays the Gladstone Regional Council EzyBill interface. At the top left is the council logo. The top right navigation bar includes 'Help', 'Account' (highlighted in yellow), and 'Sign Out'. The main content area is titled 'Services' and greets the user 'Hi John'. Below the greeting, it instructs the user to select from available services. Two service categories are shown: 'Rate/Water Notice' and 'Animal Notice'. Each category includes a description, a 'Notices' button with a notification icon, and an 'Add New' button. On the right side, there are two summary cards: one for 'Rate/Water Notice' showing a count of 1 and a 'View Service' button, and another for 'Animal Notice' showing a count of 4 and a 'View Service' button.

[Home](#) / [Edit Account](#)

Update your EzyBill profile.



*** Required field**

*** Full Name or Company Name**

*** Display Name**

*** Username**

*** Email**

*** Mobile Phone** 
Enter your mobile phone number including country code.
Need help locating your mobile country code? [Find it here.](#)

+

[Update >](#)

Change Your Password.
If you would like to change your password, please click below.

[Change Password >](#)

Select Change Password option that sits at the bottom of the screen.

[Home](#) / Change Password

Change your EzyBill password.



Change your password.
Enter your current and new password below and confirm it. After you change it, you will be signed out.

* Required field

* **Current Password**

* **New Password** ?

Upper & lowercase letters, at least 1 number (min. 8, max. 20 characters)

* **Confirm New Password**

[Change Password](#)

Update the password as required

Sign in to your EzyBill.



Your account password has been changed.

Please sign in with your new password. Thank you for keeping your account secure.

* Required field

* Email or Username

* Password

[Forgot your password?](#)

Sign-in

Your account password has been changed.

You have been signed out of the account.