

Media Release

15 July 2025

Water meter rollout continues to 5000 properties

Gladstone Regional Council is continuing its rollout of advanced water meters with Stage 4 of the multi-year project commencing this month.

Stage 4 will be rolled out to approximately 5000 residential and commercial properties in Gladstone Central, Barney Point, Callemondah, Kirkwood, New Auckland, West Gladstone and parts of South Gladstone from July 2025 to late 2025.

Advanced water meters are digital water meters that automatically report meter readings to Council on an hourly basis, with all data securely stored.

Gladstone Region Mayor Matt Burnett said readings from individual meters can be used to identify possible water leaks on properties that could otherwise go unnoticed.

“This data allows residents and businesses to regularly review their water usage via the MyWater portal,” Mayor Burnett said.

“Once you have an advanced water meter installed, you can register your property at any time on the MyWater portal.”

Stages 1-3 of the project involved the installation of approximately 6850 advanced water meters across the region.

Installation information

- There is no cost to property owners associated with meter upgrade
- Water meter upgrade takes about 15 minutes, with little disruption to the water supply
- The contractor will door knock and notify the occupant of the upgrade
- A calling card will be left under your door, or in your letterbox, advising of the work undertaken to your water meter, or if installation was unable to be completed and arrangements need to be made for the contractors to come back at a later stage.

Visit www.gladstone.qld.gov.au/advanced-water-meters or search for Advanced Water Meters on Council's website to find information on the rollout, including Frequently Asked Questions and a link to MyWater.

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