

NFP House as an essential service

The Peak Body for Community Organisations

NFP House contributes to...

- A **strategic approach** to community funding
- Increased return on investment when funding community organisations
- A reduction in the risks associated with community investment
- Strengthened volunteering and hence community building, engagement and wellbeing
- Not for profit sector development via capacity building, leading to a stronger economic contribution
- Funding efficiencies and improved decision making
- Opportunities for strengthening workforces
- A **physical point of connection** for residents
- Not for profit sector **expertise and assets**
- Sector **data** and an evidence base



What NFP House Does Differently

NFP House sets itself apart by...

- Building capacity and compliance in community organisations to make them sustainable and not at risk of failure it's important to have volunteers but if the organisation is not financially viable or there is unresolved conflict, those volunteers won't want to stay
- Focusing on **succession planning** and development of **robust systems**, grant application writing and project management skills to improve outcomes and accountability in the expenditure of public monies
- Combining holding people's hands to help them with availability of technological advancements and support
- Innovative approaches to **generating** and **sustaining volunteers** (refer to page 11, our house infographic)
- Adopting roles which Council has recognised are best performed by community groups (rather than internally)
- Being part of the latest research from the Pilbara North West Region with solutions to improve community investment

The Need for NFP House is Growing

NFP House is responding to...

- Volunteering crisis as identified nationally as well as locally
- Decline in volunteer numbers
- Retiring "baby boomers"
- Fraud and non-compliance
- Economic value of volunteering
- The focus on short-term community investment
- Loneliness epidemic



If NFP House wasn't in operation

The Gladstone Region will see a fundamentally significant gap in...

- Volunteer support
- Support for community organisations to maintain compliance and sustainability
- Taking innovative approaches to effective community investment
- Economic contribution
- Valuable data collection, insight and advocacy for the Not for Profit Sector





The State Context

On a State level...

- We have peak bodies like Volunteer Queensland however they don't provide on-the-ground support
- NFP House fills a gap for regional delivery which has been recognised by Volunteer Queensland, however funding is still short-term project-based
- State Government has initiated a Volunteer Inquiry





Thank you for previous GRC funding

2023

- \$30K Elevator Health Checks/Assessments
- \$10K Disaster Management Grant Writing
- \$10K Grassroots Youth Volunteering

2024

- \$750 Donation Flights to Canberra (SEGRA)
- \$30K Elevator Health Checks/Assessments
- \$30K Elevator Volunteer Portal enhancements for youth

 Together with community organisations, we identify gaps and explore financial opportunities such as Grassroots to deliver facilitated workshops

2025

- \$10K Volunteer Portal technical maintenance
- \$15K (possible) 2025 Volunteer Week

This benefited a large number of organisations and the wider community (unlike funding going to individual organisations only benefiting their members)

We are now trying to establish a more sustainable funding model for our core operations

How we're currently funded

Service	Currently Funded?
Help Line/physical available staff 24/7	X
Grant writing, info, referral, start ups, closures, conflict	X
Volunteer Portal and volunteer management	1/5
Volunteering for marginalised groups	×
Youth volunteering	X
Regional Report Card monitoring the health of the Sector	×
Facilitated workshops	
Workplace volunteering	
Health Checks/Assessments	



- 40% Social Enterprise commercial projects for Industry
- We've sought State and Federal funding, Charity status, social enterprise funding and every suitable grant, however, we don't fit the mold so it's not sustainable





Recent Funded Partnerships

1770 Art Show

ATQLD

Banana Shire Council

Bendigo Community Bank

Boyne Burnett Inland Rail Trail

Boyne Island Environmental Education Centre

Boyne Tannum Football Club

Boyne Tannum HookUp

Boyne Tannum Men's Shed

Calliope District Golf Club

Calliope River Men's Shed

Carinity Education

Central Queensland Motorsports – Benaraby Inc

Central Queensland Power (CQP)

Clinton Football Club

Combined Services Gladstone

ConocoPhillips

Cosmos Art for Health Inc

Discovery Coast Sport & Recreation Association

Foundation for Rural & Regional Renewal (FRRR)

Friends of Boyne Valley Inc

Gladstone Aboriginal & Islanders Cooperative Society Ltd

Gladstone Animal Rescue Group

Gladstone Area Water Board (GAWB)

Gladstone Community Linking Agency

Gladstone Conservation Council

Gladstone Goorie Centre Indigenous Corporation

Gladstone Judo Club

Gladstone Orchid & Foliage Society

Gladstone Region Air Quality Community Group

Gladstone Region Together (GRT)

Gladstone Regional Council

Gladstone Touch Association

Heart of Agnes Community Association

Here for Gladstone

Integreat Queensland

Lidiar Group Pty Ltd

Magenta Community Services

McCoskers

NRG Gladstone

National Job Link

Parent 2 Parent

Port Curtis District Scouts

QAL

Queensland Energy Resources (QER)

Santos

Shell QGC

Turkey Beach Progress Association

Valleys Netball Club

Volunteering Queensland

Wheatbelt & Beyond Youth Mentoring Inc

Wiggins Island Coal Export Terminal (WICET)



We are seeking your help to establish if and how our organisation can be sustainable

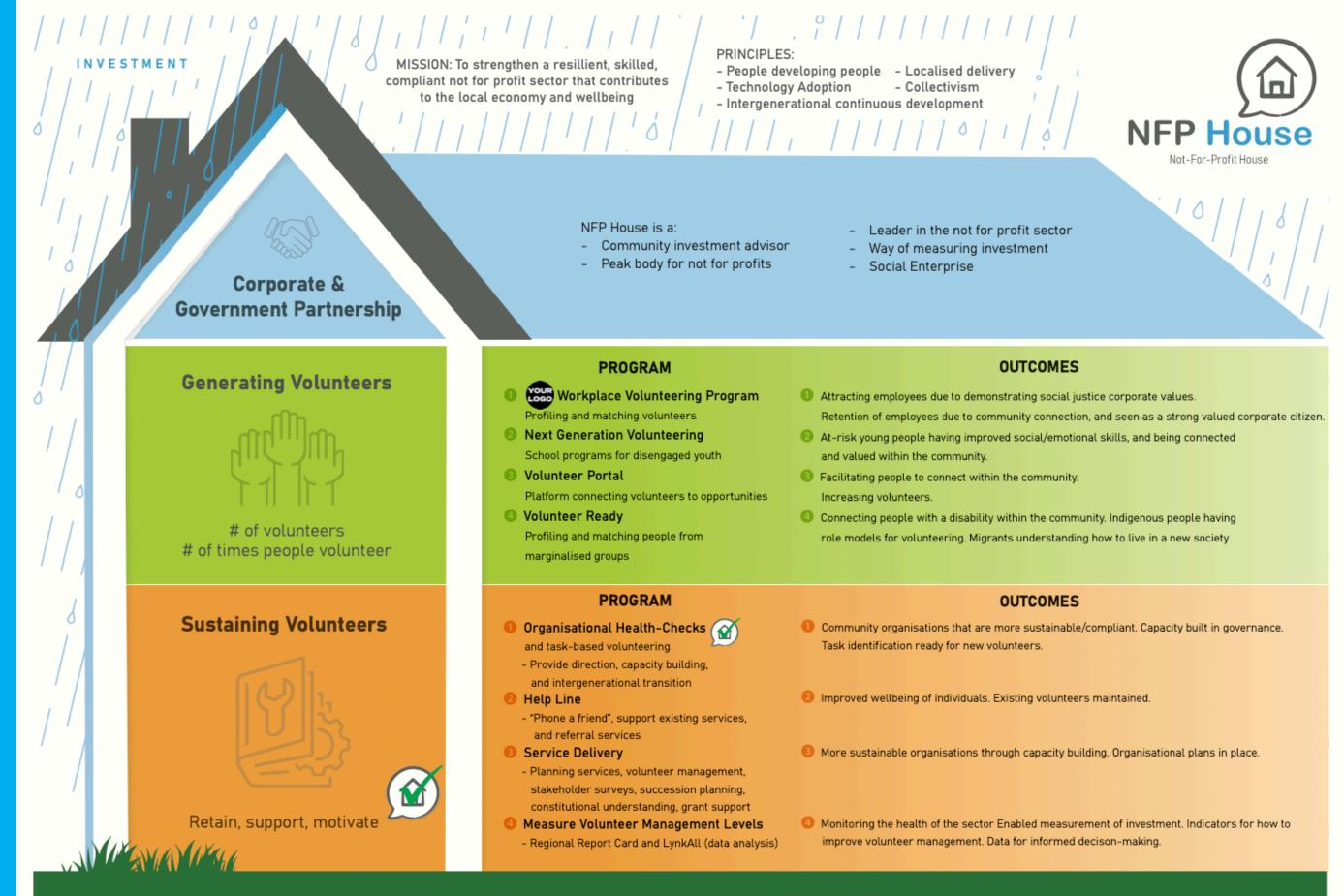
1: To be funded as the Peak Body for Community Organisations (in the same model as GAPDL is to Tourism) to provide the services we are already delivering and seeing much need in, such as:

- Providing the wrap around support for volunteer management and the volunteer portal
- Ongoing 24/7 physical availability of staff as a help line providing information, referrals, conflict resolution, start ups, closures, grant writing
- 2. To be funded for projects such as through Elevator Program

 However, there is the likelihood of financial caps being added that would exclude us from this

The future of NFP House is ominous, given our essential need, how can we become sustainably funded?

We need help to provide these services





Our Impact



To hear about how we have helped the local community, please watch the

recording of our showcase event from December 2024, found at:

nfphouse.org.au/togetherwethrive

30 minutes duration and hear directly from our community members themselves



