



GLADSTONE
REGIONAL COUNCIL

GENERAL MEETING MINUTES

**HELD AT THE COUNCIL CHAMBERS - CIVIC CENTRE
101 GOONDOON STREET, GLADSTONE**

On Tuesday 2 May 2023

Commencing at 9.00am

**Leisa Dowling
CHIEF EXECUTIVE OFFICER**

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GENERAL MEETING MINUTES 2 MAY 2023

Elected Members

Councillor - Mayor M J Burnett
Councillor G G Churchill
Councillor K Goodluck
Councillor R A Hansen
Councillor C A Trevor
Councillor N Muszkat
Councillor C Cameron

Officers

Mrs L Dowling (Chief Executive Officer)
Mrs R Millett (Executive Secretary)
Mrs T Whalley (Manager Governance and Risk)
Mr M Holmes (General Manager Finance Governance and Risk)
Ms C Quinn (General Manager Strategy and Transformation)
Mr B Newton (General Manager Operations, Acting)
Mr M Francis (General Manager Strategic Asset Performance)
Mr R Huth (General Manager Customer Experience)
Mr T Mienie (General Manager People Culture and Safety)
Mr G Scanlan (Economic Development Specialist)
Mr M Harris (Media Advisor)
Ms S Phelps (Principal Executive Assistant to the Mayor)
Ms K Wockner (Manager Contracts and Procurement)
Ms K Marxsen (Manager Strategy and Improvement, Acting)

G/0.3.2. APOLOGIES AND LEAVE OF ABSENCE

GM/23/4981 Council Resolution:

Moved Cr Goodluck
Seconded Cr Cameron

That an apology for Cr O'Grady and Cr Branthwaite be received.

CARRIED

G/0.3.3. MESSAGES OF CONDOLENCE

Nil

G/0.3.4. DECLARATION OF INTERESTS

Nil

G/1. MAYORAL STATEMENT OF CURRENT ISSUES

Firstly, I would like to give a shout out to everyone who participated in the Walking for Warriors Endurance Challenge in Boyne Island recently. Whether they walked 6 hours, 12 hours or 24 hours, certainly put in a huge effort at Dennis Park raising funds for the Young Veterans Central Queensland. Well done to everyone who was involved in that event in Boyne Island.

Staying in Boyne Island, the Boyne Island Tannum Sands (BITS) Medical Centre celebrated 15 years and I attended that along with Councillor Kahn Goodluck and congratulated Gaston, Nicole and the team for 15 years of providing that fantastic service in Boyne Island. And of course, at the same time, we presented Dr Diefenbach, 50 years of service to the Gladstone Region, with a pen and a token of our appreciation to say thank you, Dr, for everything you have done in our region over 50 years as our local GP.

ANZAC Day happened on Tuesday 25 April 2023 and thank you Councillors and Leisa Dowling, Chief Executive Officer, for attending services across the Gladstone region, from Rosedale to Ubobo, to Gladstone, Boyne Island, Mt Larcom, Turkey Beach and everywhere in between. There are more services than there are Councillors so thank you to those who attended two and three services so we could get to as many services as we possibly could. We were joined in Gladstone by Commodore Heath Robertson from the Royal Australian Navy and we thank Heath for attending our service in Gladstone. There is going to be a significant naval presence in the Gladstone Region no doubt in the years to come and it's fitting to note that they named one of the patrol vessels, Cape Capricorn after the landmark on Curtis Island. We expect to see a visit from Cape Capricorn either later this year or early next year. Thank you to Commodore Heath Robertson and everyone involved in the local RSL Sub Branches, for putting on those ANZAC Day services.

Still in Boyne Island, it was the Boyne Tannum HookUp on the weekend. What a fantastic event, I was there on Sunday night for the presentation of the three major prizes. Congratulations to Simon Heikkinen, Boyne Island local, who won the \$95,000 main prize, and I know him and his wife are very impressed and excited to have won that. Again, well done to everyone involved in the Boyne Tannum HookUp, a fantastic volunteer committee, 28 years delivering that event in Boyne Tannum.

Yesterday we had the Labour Day Celebrations at the Gladstone Marina Parklands. It started with the march here behind the Council Chambers, up Goondoon Street, and down to the Gladstone Marina Parklands. Fantastic day had by all and congratulations to Phil Golby, the Queensland Council of Unions and everyone involved in the Labour Day celebrations.

Recently we attended a Central Queensland Region of Councils (CQROC) function in Parliament House with our neighbouring councils in Central Queensland. I will take the opportunity to thank Brittany Lauga who presented us with these ties, a Queensland Parliament tie. Thank you Brittany, I'm wearing that tie today as we appreciated the support we received from the Queensland government and opposition. We had a very good hearing on all of our issues, from roads and energy transition through to beef corridors and defence. Thank you to Brittany for the tie and Member for Callide Bryson Head who hosted us later that night.

I attended the candlelight vigil last night, along with Councillor Glenn Churchill, for domestic violence month. Well done to the ladies at Women's Health Centre for organising the candlelight vigil held simultaneously at Spinnaker Park Beach and Tannum Sands Main Beach.

Couple of events coming up, the coronation of King Charles III on Saturday 6 May 2023. Most importantly we have Mother's Day on Sunday 14 May 2023. Happy Mother's Day to my Mother and all the Mums in the Region.

G/2. CONFIRMATION OF MINUTES

G/2.1. CONFIRMATION OF GENERAL MEETING MINUTES FOR 18 APRIL 2023

Responsible Officer: Chief Executive Officer

Prepared By: Executive Secretary

Council Meeting Date: 2 May 2023

File Ref: CM7.2

Purpose:

Confirmation of the minutes of the General Meeting held on 18 April 2023.

Officer's Recommendation:

That the minutes of the General Meeting of Council held on 18 April 2023 be confirmed.

GM/23/4982 Council Resolution:

Moved Cr Churchill

Seconded Cr Hansen

That the Officer's Recommendation be adopted.

CARRIED

G/3. DEPUTATIONS

G/3.1. SEVENTEEN-SEVENTY SEWER ACTION GROUP

Responsible Officer: Chief Executive Officer

Prepared By: Executive Secretary

Council Meeting Date: 2 May 2023

File Ref: CM7.6

Purpose:

Seventeen-Seventy Sewer Action Group will present to Council regarding the Seventeen-Seventy Low Pressure Sewerage System.

Officer's Recommendation:

That the deputation from Seventeen-Seventy Sewer Action Group be received.

GM/23/4983 Council Resolution:

Moved Cr Churchill
Seconded Cr Trevor

That:

1. The deputation from Seventeen-Seventy Sewer Action Group be received (Addendum 1);
2. The Seventeen Seventy Low Pressure Sewer System be reviewed; and
3. An update on the progress of the review be provided to the Seventeen-Seventy Sewer Action Group by 4 July 2023

CARRIED

G/4. OFFICERS' REPORTS

G/4.1. 2023 WORLD HYDROGEN SUMMIT - ROTTERDAM

Responsible Officer: General Manager Strategy and Transformation

Prepared By: Economic Development Specialist

Council Meeting Date: 2 May 2023

File Ref: CM7.2

Purpose:

To update Council on an invitation from the Queensland Government – Department of Energy and Public Works (EPW) - Strategic Engagement and Coordination | Hydrogen to join the Austrade delegation as a delegate to the World Hydrogen 2023 Summit and Exhibition 9-11 May 2023 – Rotterdam, Netherlands.

Officer's Recommendation:

That Council accept the offer of a complimentary Delegate Pass from EPW and authorise the Economic Development Specialist to join and participate in the Austrade delegation at the World Hydrogen 2023 Summit and Exhibition 9-11 May 2023 – Rotterdam, Netherlands.

GM/23/4984 Council Resolution:

Moved Cr Hansen

Seconded Cr Churchill

That the Officer's Recommendation be adopted.

CARRIED

G/4.2. EOI 98-23 E-SCOOTER TRIAL

Responsible Officer: General Manager Finance Governance and Risk

Prepared By: Manager Contracts and Procurement

Council Meeting Date: 2 May 2023

File Ref: PE1.1

Purpose:

This report seeks resolution from Council to proceed to a closed tender phase under s228(2)(b) of the *Local Government Regulation 2012* that allows for the invitation of written tenders following an expression of interest. This resolution is sought in relation to the provision of an E-Scooter Scheme Trial.

Officer's Recommendation:

That Council proceed to a closed tender process with the Expression of Interest respondent Bird Rides Australia Pty Ltd for the establishment of an E-Scooter Trial in Agnes Water and Seventeen Seventy.

Moved Cr Goodluck
Seconded Cr Muszkat

That Council proceed to a closed tender process with the Expression of Interest respondent Bird Rides Australia Pty Ltd for the establishment of an E-Scooter Trial in Agnes Water, Seventeen Seventy and Tannum Sands.

LOST

GM/23/4985 Council Resolution:

Moved Cr Goodluck
Seconded Cr Muszkat

That the Officer's Recommendation be adopted.

CARRIED

A division was called on the motion:

In Favour of the Motion: Mayor Burnett, Cr Goodluck, Cr Muszkat, Cr Hansen, Cr Churchill

Against the Motion: Cr Trevor, Cr Cameron

Absent: Cr O'Grady, Cr Branthwaite

The meeting was adjourned for morning tea at 11:00am and reconvened at 11:32am.

G/4.3. AUDIT RISK AND IMPROVEMENT COMMITTEE MINUTES - 15 MARCH 2023

Responsible Officer: General Manager Finance Governance and Risk

Prepared By: Principal Internal Auditor

Council Meeting Date: 2 May 2023

File Ref: CM26.2

Purpose:

To present a report about the matters presented at the Audit Risk and Improvement Committee meeting held 15 March 2023, pursuant to section 211 of the *Local Government Regulation 2012*.

Officer's Recommendation:

The Council receive the minutes of the Audit Risk and Improvement Committee Meeting that was held on 15 March 2023.

GM/23/4986 Council Resolution:

Moved Cr Hansen
Seconded Cr Goodluck

That the Officer's Recommendation be adopted.

CARRIED

G/5. COUNCILLORS REPORT

Councillor Glenn Churchill mentioned the candlelight vigil that was held last night in relation to Domestic Violence Awareness Month, Cr Churchill advised that tomorrow morning (Wednesday 3 May 2023) Gladstone Coordinated Community Response to Domestic and Family Violence (CCRDFV) are holding a Domestic and Family Violence Remembrance Day at Friend Park, Barney Point at 7:30am for an 8:00am start. Cr Churchill further advised everyone to wear something purple and it is an opportunity to pay respects and remember. Cr Churchill thanked CCRDFV, Women's Health and other organisations that arrange these remembrance days with upmost respect.

G/6. URGENT BUSINESS

Nil

G/7. NOTICE OF MOTION

Nil

G/8. CONFIDENTIAL ITEMS

Nil

There being no further business the Mayor formally closed the meeting.

THE MEETING CLOSED AT 11:40am.

ATTACHMENTS

Addendum 1

LOCAL GOVERNMENT PRINCIPLES

1. Transparent and effective processes and decision making in the public interest.
2. Sustainable development and management of assets and infrastructure and delivery of effective services.
3. Democratic representation social inclusion and meaningful community engagement.
4. Good governance of, and by, local government.
5. Ethical and legal behavior of councilors, local government employees and councilor advisers.

**THESE FIVE
PRINCIPLES ARE
THE BASES TO
SSSAG'S INTENT.**

ATTACHMENT 1 : Town of 1770 LPSS and Conventional Gravity Systems



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SEVENTEEN –SEVENTY SEWER ACTION GROUP

KEY QUES: What are the essential functions and attributes of a sewer infrastructure?

SAFETY...?

RELIABILITY...?

YES to both?

Deputation to GRC Councillors
2nd May 2023

**PLEASE KEEP
THIS IN MIND AS
WE PROCEED.**

6th July 2022 Correspondence by John Woods, King and Co,
to SSSAG's solicitors, Corrs Chambers and Westgarth, headed:
GLADSTONE REGIONAL COUNCIL: DISPUTE WITH SEVENTEEN
SEVENTY SEWER ACTION GROUP et al.



**“You assert that Council
has declined to engage
meaningfully with *your
clients*, which Council
rejects.”**

6th July 2022 Correspondence by John Woods, King and Co,
to SSSAG's solicitors, Corrs Chambers and Westgarth, headed:
GLADSTONE REGIONAL COUNCIL: DISPUTE WITH SEVENTEEN SEVENTY
SEWER ACTION GROUP et al.

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CONTENTS

OVERVIEW: SSSAG's 3 INTENTIONS of a DEPUTATION to FULL MEETING of GRC COUNCIL.

Intent 1: To more fully inform Council

Intent 2: 3 KEY IMPLICATIONS DRAWN FROM JUSTICE WILSON'S BRISBANE SUPREME COURT ORDER

2.1
2.2
2.3

Intent 3: Resolving GRC's *unlawfully unsafe, unreliable* Town of 1770 LPSS

MATTERS of LAW: SAFETY and RELIABILITY

A LAWFUL OUTCOME :- BECAUSE GRC COUNCIL IS MORE FULLY INFORMED

APPENDICES: Evidence of GRC maladministration.

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SSSAG's 3 intentions for this deputation...

INTENT 1: Afford all GRC's elected representatives, an opportunity to hear first hand, ratepayer's concerns regarding The Town of Seventeen-Seveny's, Low Pressure Sewer System.

INTENT 2: Assert 3 key implications drawn from Justice Wilson's court order.

INTENT 3: To resolve the question... "Does GRC's practice, accord with the WSSRA, 2008 Qld: a requirement within Justice Wilson's supreme court order?"

INTENT 1: Afford all GRC’s elected representatives the opportunity, to hear first-hand, the collective concerns of their constituents regarding The Town of Seventeen-Seventy’s, Low Pressure Sewer System (LPSS).

SSSAG *knows* that GRC councillors have been misinformed and/or mislead regarding 1770’s LPSS. Evidence of multiple examples exists.

HOWEVER, SSSAG’S FOCUS NOW, IS UPON GRC’S FAILURE TO COMPLY WITH THE LAW

INTENT 2:1 COURT ORDER IMPLICATION 1.

*“The owner of premises must take all **REASONABLE** steps to ensure all plumbing and drainage on the premises is kept in good condition and operates properly.”*

To ensure *safety* and *reliability*, it is *“reasonable”*, standard practice for service providers of sewer infrastructure, to demand that due care is taken by its users.

When GRC installed 1770’s LPSS, it was unavoidable for its *most technically complex, vitally functional AND failure prone components* to be located on ratepayer’s property.

THEREFORE, IT IS *REASONABLE* FOR SSSAG TO ASSERT THAT...

It is **UNREASONABLE** for GRC to divest full responsibility for all care and maintenance of the **MOST TECHNICALLY COMPLEX, FAILURE PRONE** LPSS components: **simply because they are situated on ratepayer’s 1770 land.**

GRC is in clear contradiction of the term *“REASONABLE”* contained within paragraph 1 of Justice Wilson’s order.

9 **INTENT 2:2 COURT ORDER IMPLICATION 2**
“...the court has not determined and makes no declaration about, who owns the pumping equipment..” **WHY SO?**

HOMEWORK: Re WSSRA Division 3: Customer service standards: 113, 114, 115 (1)(2)(3) & (4), 120.

- **Locate and read through these WSSRA sections.**
- **Has GRC complied with these mandates within the legislation? ...c.f. Justice Wilson’s orders.**
- **Obtain documentary proof of GRC compliance.**
- **If non-existent, what’s next for elected reps to do?**

10 **INTENT 2:3 COURT ORDER IMPLICATION 3** “that nor does this Order affect any of the statutory obligations that the **Applicant owes**, including under the Water Supply (Safety and Reliability) Act 2008 (Qld)....WSSRA,2008 Qld.”

Sewerage means a sewer, access chamber, vent, engine, **pump**, **structure**, machinery, outfall, or other work used to **receive, store, transport** or treat sewerage.

Sewerage service means....

- Sewerage treatment...

or

- The **collection** and **transmission** of sewerage through infrastructure...

or

- The disposal of sewerage effluent.

Sewerage service provider means an entity registered under chapter 2, part 3 as a service provider for a sewerage service.

Sewerage area means an area declared under section 161 for either or both of the following...

- A retail water service to customers
- A **sewerage service to customers**

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MAY A LOCAL GOVERNMENT AUTHORITY CONTRADICT A COURT'S ORDER?

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SSSAG contends that GRC fails its statutory obligations for providing a **SAFE** and **RELIABLE** sewer service for a significant part of 1770.

There is a range of existential risks to both human and environmental health and safety. Including....

Numerous and frequent system's failures across a broad array of the LPSS's basic components.



Incorrect installation of the LPSS.



1770's faulty sewer infrastructure.





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CORROSIVE, MARINE ENVIRONS IN CLOSE PROXIMITY



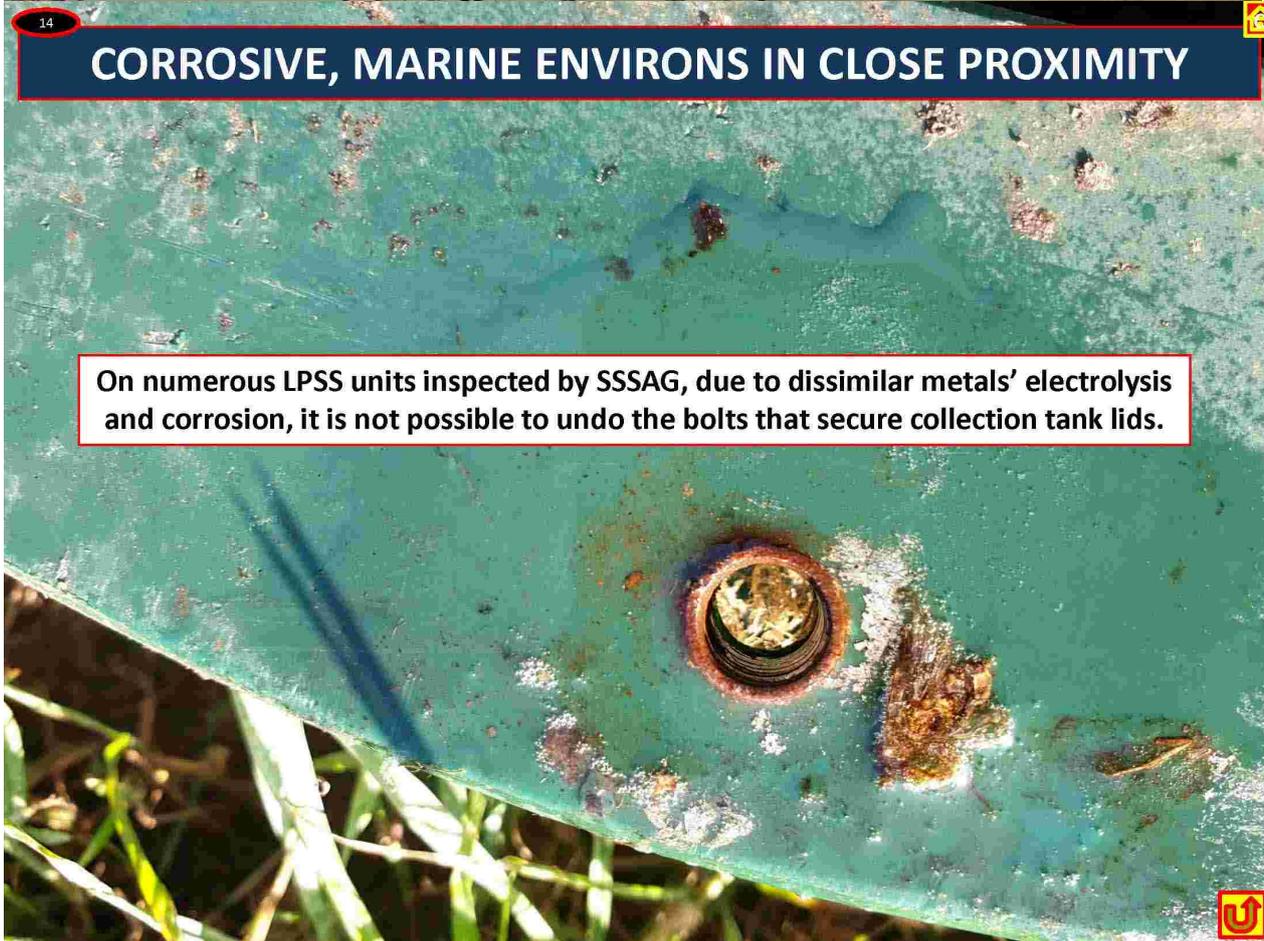
PROGRAMMED LOGIC CONTROLLER (PLC) *Licensee access only...*



UNFIT FOR PURPOSE: *Commercial, holiday rentals, beach sand.....*



SERVICE CONTINUITY: *Monitoring, Loss of supply contingency plan...*



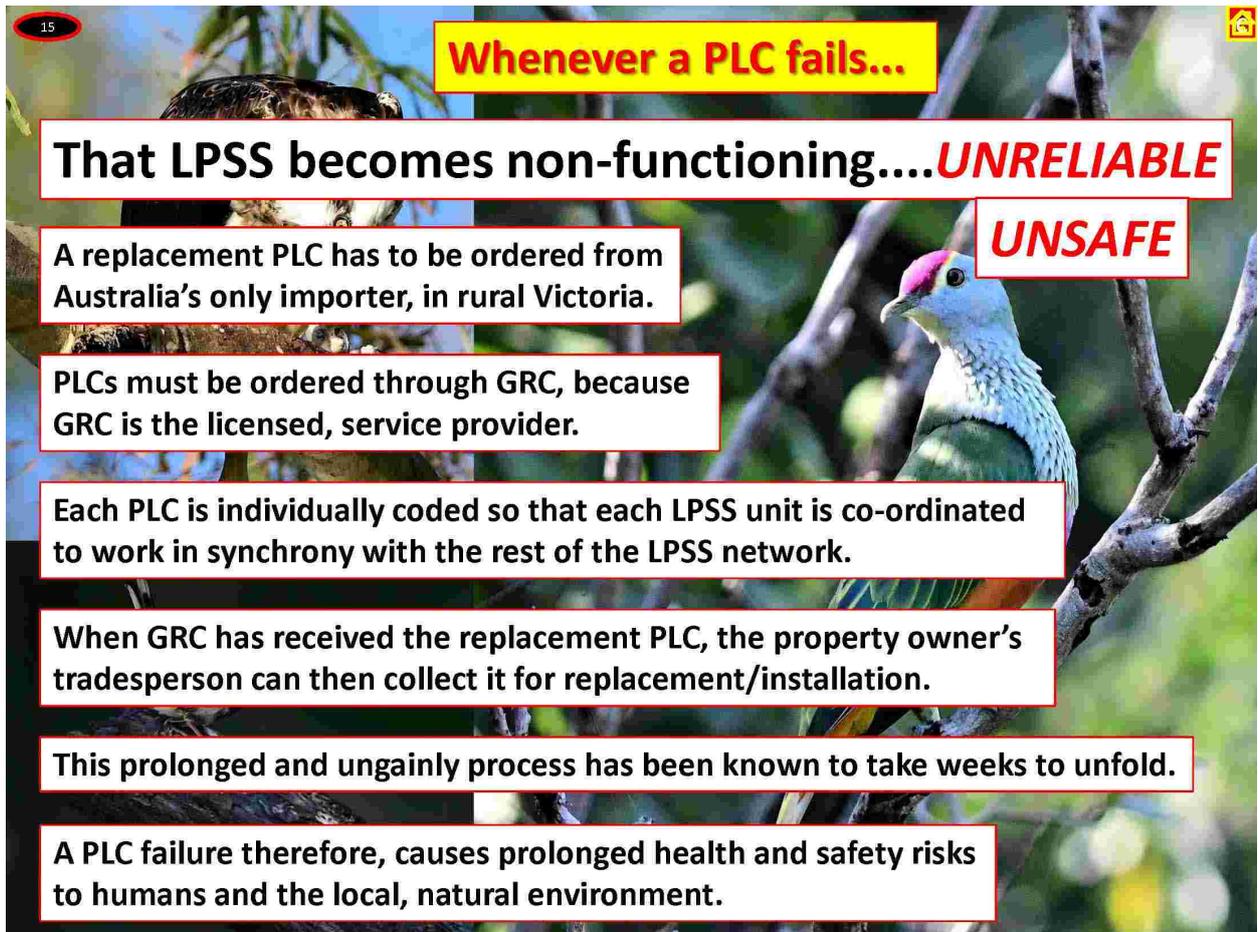
14



CORROSIVE, MARINE ENVIRONS IN CLOSE PROXIMITY

On numerous LPSS units inspected by SSSAG, due to dissimilar metals' electrolysis and corrosion, it is not possible to undo the bolts that secure collection tank lids.





15

Whenever a PLC fails...

That LPSS becomes non-functioning....UNRELIABLE

UNSAFE

A replacement PLC has to be ordered from Australia's only importer, in rural Victoria.

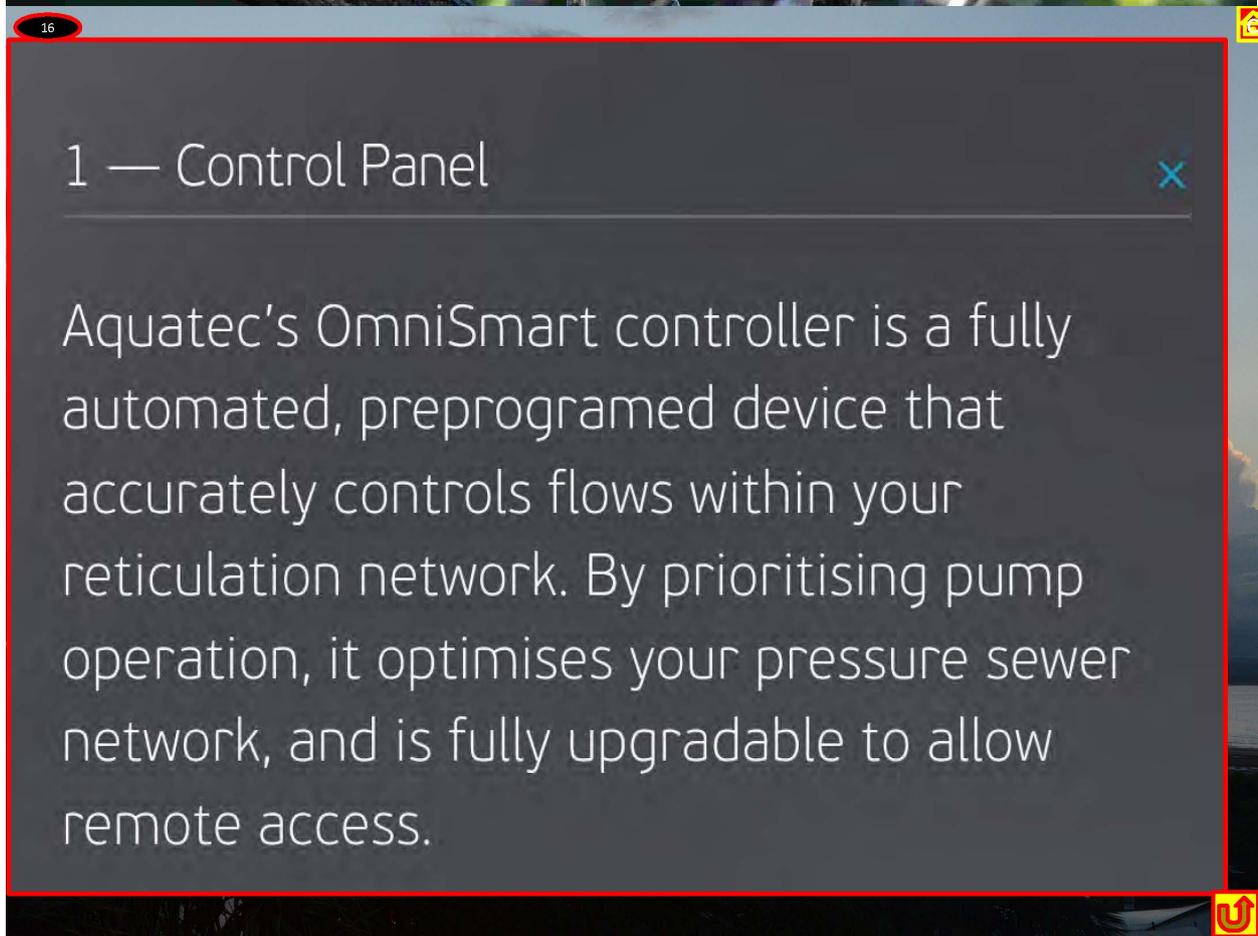
PLCs must be ordered through GRC, because GRC is the licensed, service provider.

Each PLC is individually coded so that each LPSS unit is co-ordinated to work in synchrony with the rest of the LPSS network.

When GRC has received the replacement PLC, the property owner's tradesperson can then collect it for replacement/installation.

This prolonged and ungainly process has been known to take weeks to unfold.

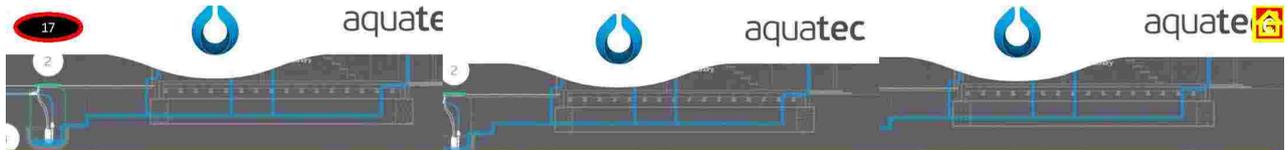
A PLC failure therefore, causes prolonged health and safety risks to humans and the local, natural environment.



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1 — Control Panel

Aquatec's OmniSmart controller is a fully automated, preprogrammed device that accurately controls flows within your reticulation network. By prioritising pump operation, it optimises your pressure sewer network, and is fully upgradable to allow remote access.



SSSAG KNOWS THAT...
A number of GRC installed LPSS units are *unfit for purpose*. Therefore *GRC is in breach of its WSSRA obligations and Justice Wilson's order?*

GRC has provided 1770's Commercial premises with a sub-optimal LPPS

Unfit for purpose: non-compliant with design engineer/GRC approved standards

Identical to that provided to residential properties: The ENDURAPLEX model: 1 pump only.

Equally problematic for owners to limit patrons' misuse as for commercial usage on conventional gravity systems, elsewhere within GRC sewer areas.

An ongoing and frequent, unacceptable risk to human and environmental wellbeing.

Significant negative social media effects upon local tourism enterprises.



Enduraplex

Duplex

Triplex



DOES GRC HAVE CONTINGENCY PLANS FOR...

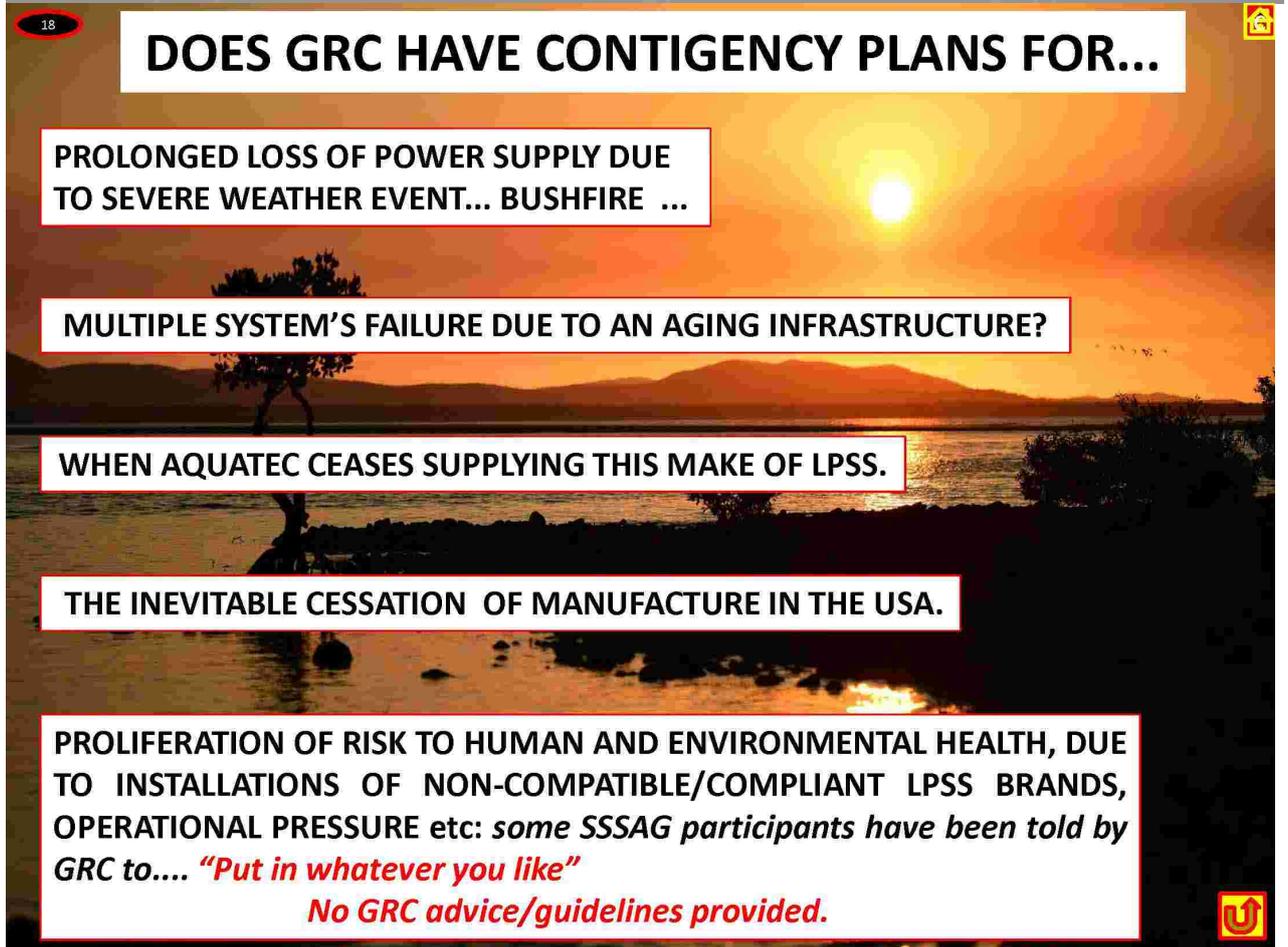
PROLONGED LOSS OF POWER SUPPLY DUE TO SEVERE WEATHER EVENT... BUSHFIRE ...

MULTIPLE SYSTEM'S FAILURE DUE TO AN AGING INFRASTRUCTURE?

WHEN AQUATEC CEASES SUPPLYING THIS MAKE OF LPSS.

THE INEVITABLE CESSATION OF MANUFACTURE IN THE USA.

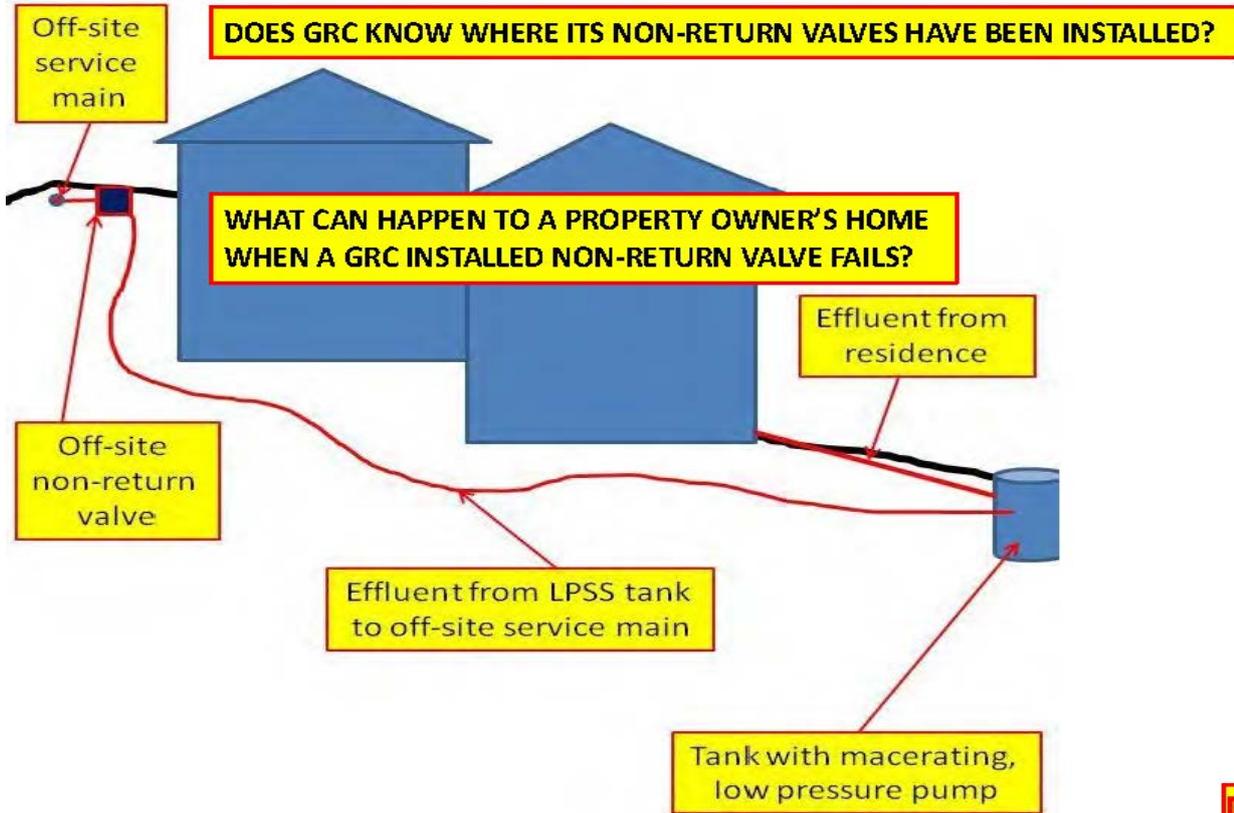
PROLIFERATION OF RISK TO HUMAN AND ENVIRONMENTAL HEALTH, DUE TO INSTALLATIONS OF NON-COMPATIBLE/COMPLIANT LPSS BRANDS, OPERATIONAL PRESSURE etc: *some SSSAG participants have been told by GRC to.... "Put in whatever you like"*
No GRC advice/guidelines provided.





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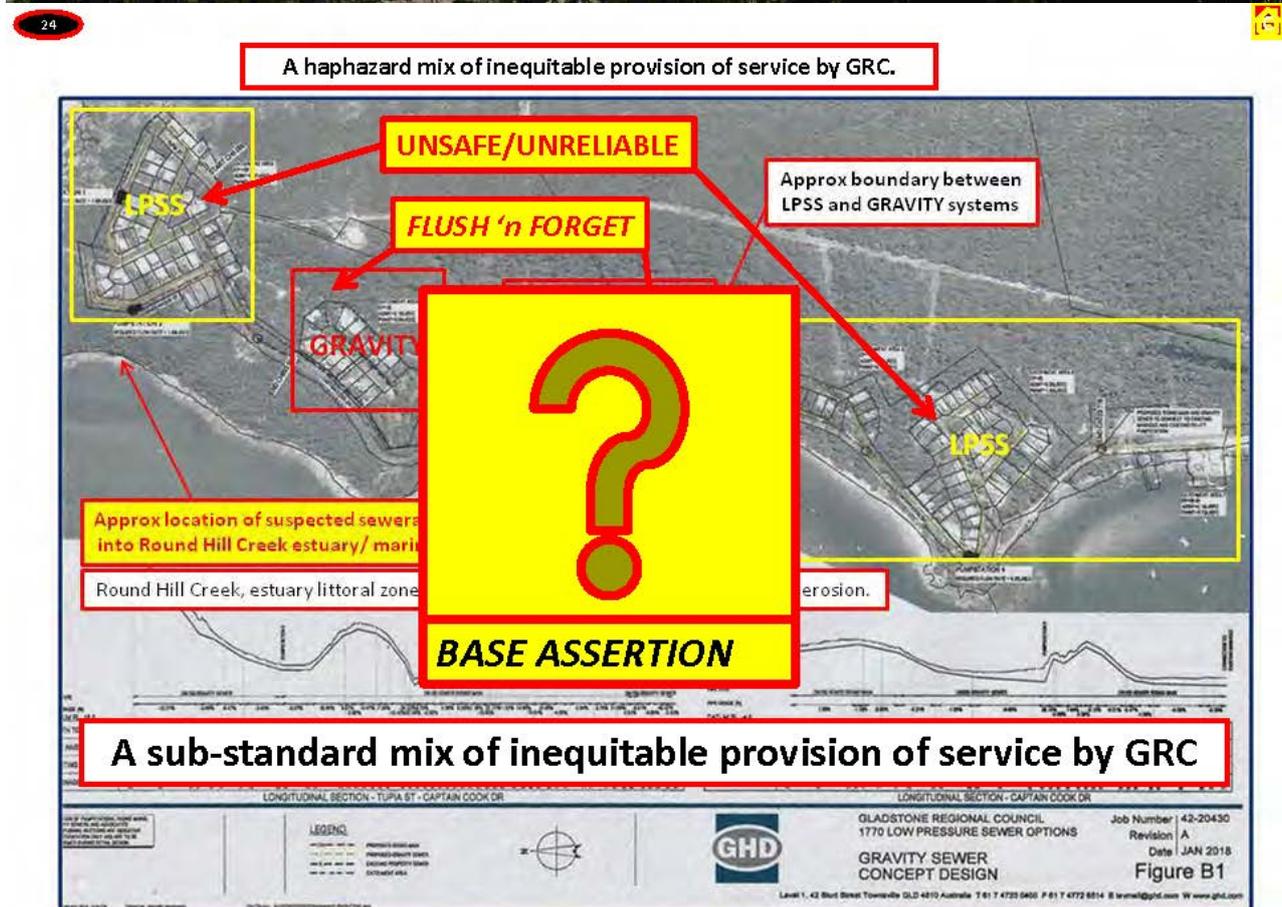
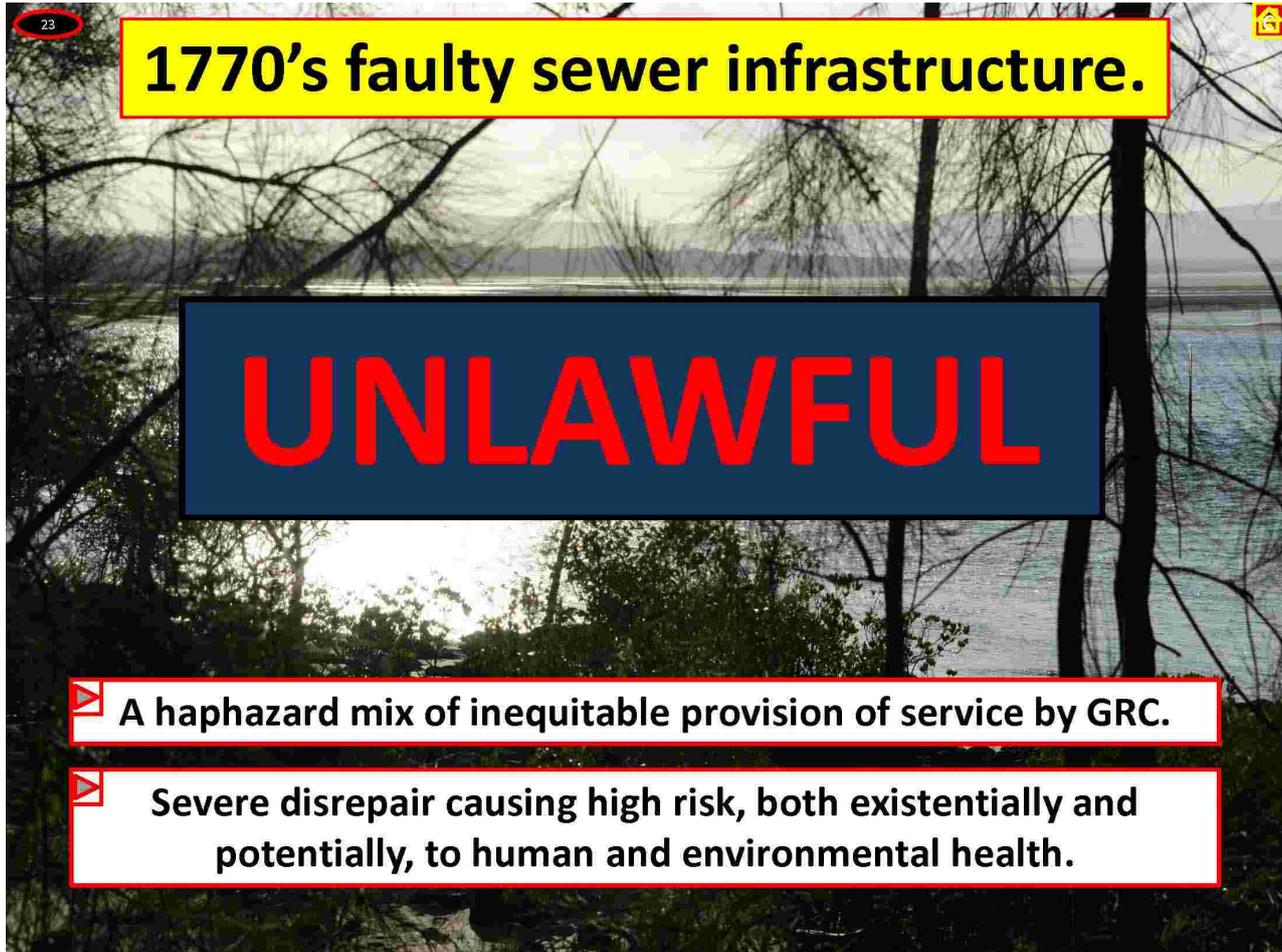
PROBLEMS WITH THE NON-RETURN VALVE?



22

The \$6M Question?

**HOW REGULARLY
DOES GRC INSPECT
ITS NON-RETURN
VALVES?**



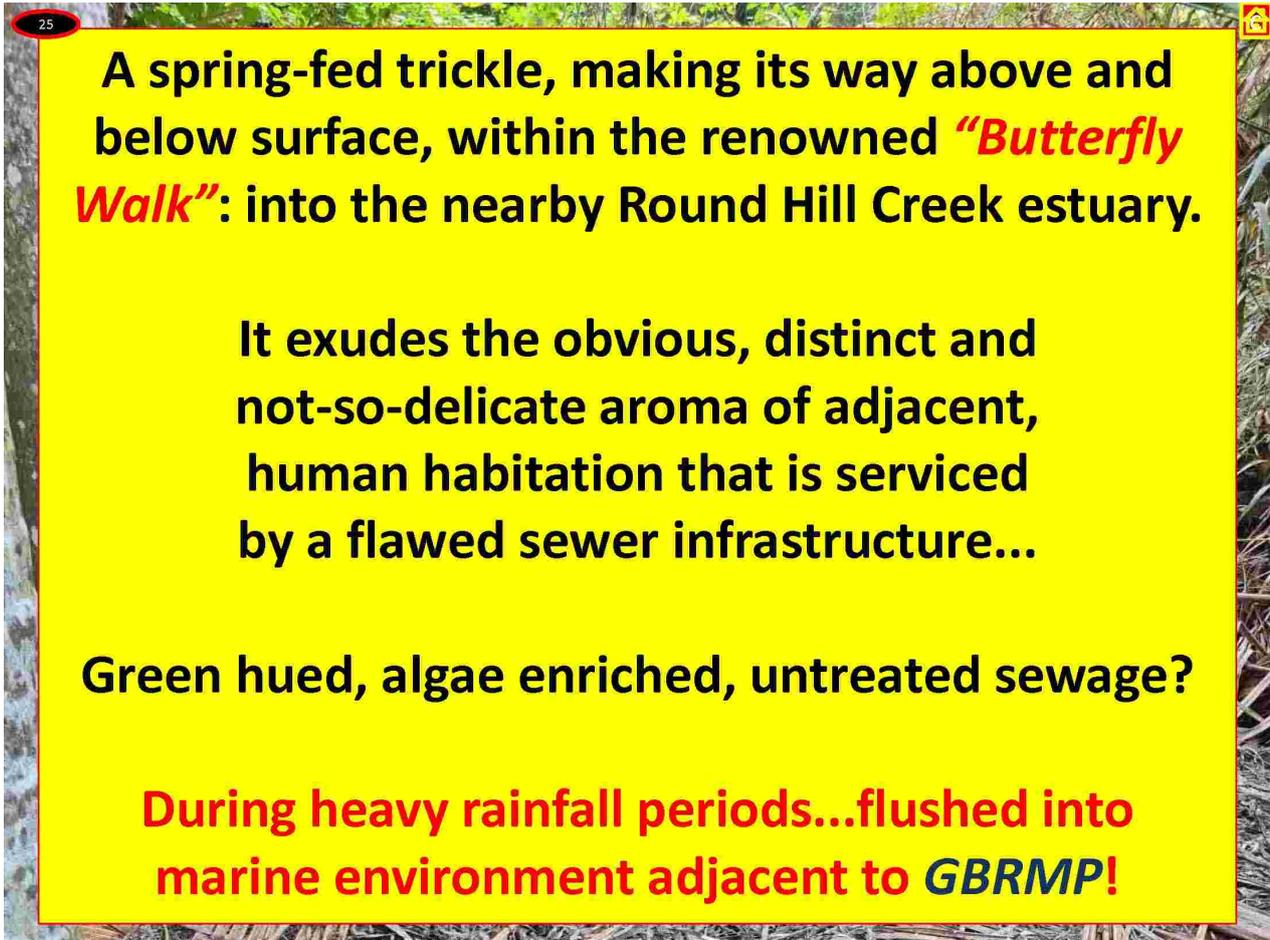
25

A spring-fed trickle, making its way above and below surface, within the renowned *"Butterfly Walk"*: into the nearby Round Hill Creek estuary.

It exudes the obvious, distinct and not-so-delicate aroma of adjacent, human habitation that is serviced by a flawed sewer infrastructure...

Green hued, algae enriched, untreated sewage?

During heavy rainfall periods...flushed into marine environment adjacent to *GBRMP!*



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**Prior to Amalgamation:
A Pictorial of Wanton,
Environmental
Vandalism.**



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INTENT 3: To ensure **GRC compliance with lawful practice**, across all of 1770's LPSS, according to the **WSSRA, 2008 Qld**: as has been highlighted within Justice Wilson's supreme court order.

TWO ALTERNATIVE WAYS FORWARD

OPTION 1. In clear contravention of their lawful obligations, GRC's continuing service provision of an **unsafe** and **unreliable** sewer system to most of 1770

OPTION 2. GRC's acceptance of its mandated, lawful obligations, by maintaining all of 1770's LPSS infrastructure, ensuring its **safety** and **reliability**.

ON THE EVIDENCE, OPTION TWO IS THE ONLY FAIR AND PROPER ACTION TO ADOPT.

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After almost 7 years of SSSAG's persistent and repeated attempts, this is the first and only opportunity GRC has afforded SSSAG to formally and properly address its elected representatives.

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SHOULD *GRC* OBEY THE LAW? SHOULD GRC ENSURE THAT IT FOLLOWS A COURT ORDER TO DO SO?

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Google

W

So? HOW DOES SSSAG SUBMIT A COMPLAINT TO GRC, WITH ANY CONFIDENCE REGARDING:

- TO WHOM THE COMPLAINT SHOULD APPLY,
- THAT PROPER PROCESS WILL ENSUE,
- THAT GRC'S FILES ARE CREDIBLE, EXISTING...,
- THAT DUE CENSURE WILL BE ENACTED...

and

- THAT THOSE MOST LIABLE WILL BE HELD TO ACCOUNT?



APPENDICES

DES REPORT FORM

NEW BUILD ENQUIRY

BARBARA'S STORY

MVSC AGREEMENT

P1. from list of some LPSS failures as notified to SSSAG

Date	Details
10.12.14	Beach Shacks – level sensor replaced
? 2014	Ron Ogle, Tupia St. - overflow into Environmental Park
12.2016	Dermott 10 Barton Street. - Council told them to get their own electrician. They lost their renters over this.
13.1.17	Paul Pemberton, 3 Gaden St. - Unit flashing, Sparkies had to come
Sept 2017	Mergards – Second pump fitted
Sept 2017	Beach Shacks – Pump led burnt out, also faulty sewerage controller
21.9.17	Paul Afflick, Elliot Lodge . Pump failed.
12.1917	“ “ another failure
9.1.18	“ “ another failure
27.1.18	Adam Gordon, 1770 Beach Hotel, difficulty getting help
17.6.18	replace
Sept 2018	resetting
22.9.18	Bill Comiskey, Elliot St. Unit overflowing and not pumping out
30.9.18	Barbara Collins Elliot St., New installation – Called GRC emergency – someone came out and adjusted for now, till work o Tuesday
29.3.19	Peter Bergman – Unit totally failed GRC did repair
31.3.19	Bruce & Bev Stabler, Endeavour Street. - Box failed, water in box and board falling apart Unit overflowing.
10.6.19	Richard & Annabel Hulme. 16 Ocean Drive. Pump failed, got a bill from GRC for \$5000 Advised not to pay, but they probably did (we were trying to negotiate at the time)
28.7.19	Beverly Ross, Elliot St. Overflow of unit
9.8.19	Jeremy Ferrier, Captain Cook Drive, says they were forced to put power on so GRC Could put the sewerage in?
19.8.19	Beverly Ross, Elliot St. Unit being pumped out through Barbara's! Apparently the Pump failed.

THIS LIST WAS HANDED TO MATT BURNETT 22nd Nov 2022



Department of Environment and Science
Report form
 Compliance

Environmental nuisance report and/or pollution incident allegation

This form is to be completed by the person who is making the report about an environmental nuisance or who is reporting a pollution incident. Any ensuing investigation will require your further assistance. Note: For environmental emergencies please call the 24/7 Pollution Hotline 1300 130 372 (option 2)

Contact information

1 Name and address

POSTAL ADDRESS MR W. S. COMISKEY
 143/526 MARINE PARADE
 LABRADOR GOLD COAST 4215

Telephone Home 0438 71989
 Work #
 Fax
 Email ws.comiskey@bigpond.com

Alleged source information

2 Name and address of the alleged source of nuisance/pollution

Department of Environment and Science (DES) may not be able to proceed further with your environmental nuisance/incident report if you do not provide details of the alleged source

Individual's name and/or company/business name W.S. COMISKEY
 Street address of the individual and/or company/business 28 ELLIOT STREET
 TOWN OF SEVENTEEN SEVENTY 4277
 Telephone 0438 71989 Fax

3 Type of premises where the nuisance or pollution originates from
 Residential Commercial/Industrial Public land (e.g. roads, waterways and parkland)

4 Have you contacted the person/company/business about the problem?
 Yes No

Page 1 of 3 • ESR/2016/2185 • Version 1.02 • Effective: 18 April 2018 ASB 46 640 294 485

Report form
Environmental report and/or pollution incident allegation

5 Do you give permission for your details to be released to the alleged source if required?
 Yes No Only after consultation with a departmental officer.

6 Allegation type

Nuisance:
 Noise Chemical/paint over spray
 Light Odour/fume/smoke
 Dust/particulate Other

Pollution:
 Waste dumping
 Water pollution
 Other RAW SEWERAGE EFFLUENT

7 Details of allegations and/or description of the problem
 (Including location if different to alleged source address in Question 3)

LOW PRESSURE SEWERAGE SYSTEM (LPSS) FAILED TO SWITCH ON FOLLOWING A POWER OUTAGE. WARNING RED LIGHT ON CONTROL BOX FAILED AND SPILLAGE OF THOUSANDS OF LITRES OF RAW SEWERAGE EFFLUENT FLOWED DOWNHILL TOWARDS ROUND HILL CREEK

8 Details of the days and times that the nuisance/pollution incident has occurred?
 For example, "Monday to Friday 6am to 9pm" or "every Sunday at 8am"

FROM THE 16TH TO 22ND SEPTEMBER 2018

9 How long does the nuisance/pollution incident usually last for?
 For example, "5 mins", "30 mins" or "24 hours a day"

DEPENDS ON ODOUR AND WHICH WAY WIND IS BLOWING. MY OCCURRENCE WAS OVER FOUR DAYS, LUCKY TO BE IN RESIDENCE

10 To the best of your knowledge how long has the nuisance/pollution incident been occurring?
 Please provide dates where possible.

ONE OCCASION TO KNOWLEDGE

*Only complete Questions 11 and 12 if the problem was identified as a nuisance allegation at Question 6.
 *If the problem relates to a pollution allegation go to Question 13.

11 When is the nuisance most annoying, and where does the nuisance affect you the most?
 Details (For example, the nuisance is affecting you inside your home when you are trying to sleep)

FIRSTLY THE ODOUR. THEN THE NEED TO VACATE THE HOUSE. NO MAINTENANCE OR RESPONSIBILITY BY COUNCIL.

12 Will you be willing to keep a diary regarding the nuisance, if required?
 Yes No





Inquiry about sewage system for new build

2 messages

Mark Mills <m.mills58@gmail.com> Sat, Oct 10, 2020 at 9:31 AM
 To: Janis Stringer <janisnoel2@gmail.com>

Hi Janis

We will be starting our build at 6 Banks Drive 1770 (currently got a caravan parked on site) and I am interested to get the "experts" opinion one how to approach the sewage system with Council.

I spoke to Loyd Holly, owner builder currently building his house in Captain Cook Drive and he said Council were unwilling to give him any advice other than "its completely up to you". He consequently bought his own tank and pump kit and installed it himself.

Any advise from your end about how to approach Council would be much appreciated.

Kindest regards and thanks for the great work you and the team are doing on our behalf!!

Mark and Colleen Mills

Janis Stringer <janisnoel2@gmail.com> Sat, Oct 10, 2020 at 12:16 PM
 To: Bill Comiskey <ws.comiskey@bigpond.com>, Hedgcock Derek & Louise <whitingdl@bigpond.com>



From: Barbara Collins <barbara4@westnet.com.au>
To: whitingdl <whitingdl@bigpond.com>
Date: Jul 27, 2022 2:49:02 PM
Subject: draft 15 Elliot St Your thoughts please folks

26/27 Sept 2018 GRC installed the Aquatic brand Fluid Service Low Pressure sewerage system (LPSS) to my property after demolishing the functioning septic system. By 2018 it was known to GRC the LPSS was problematic. I was handed by GRC worker on completion of installation a folder Aquatic Fluid Systems users guide with 1 year limited warranty I understood had expired due to GRC storing the units.

28/06/22 I notified GRC in writing there was a problem with my unit- red warning light and siren had been activated.

30/06/22 I rang GRC, and was told someone would return my call. Brooke from GRC rang and said 'water team' are aware what problem is- and an inspection was made yesterday. (I was home but didn't see anyone). Brooke was told to tell me it wasn't a council problem and for me to ring a plumber and electrician, if the plumber found it was a council problem the plumber would contact Mitch from water department. I was unable to speak to anyone from 'water team'. My customer relations reference 686802. The warning system that had been intermittent was now active 24/7 - flashing red light and siren 24/7.

Discussions with plumber suggested I contact electrician first.

07/07/22 Electrician inspection of control unit.

13/07/22 Electricians invoice states a P/C failure, and strobe and siren disconnected. Further discussions confirm P/C should read PLC Programmed Logic Controller (failure of brains of unit) and to operate the pump manually.

17/07/22 Manual pump operation fails. Notified GRC in writing failed LPSS is emergency status, a health problem exists and requires rectification without delay.

18/07/22 A generic response from GRC quote "that it has been tasked to relevant business for action" and "if the enquiry is urgent call 49700700" the same number I called on 30/06/22.

There has been no further communication or inspection until

27/07/22 Electrician called to instal new PLC supplied by GRC, advising I will be responsible for their account, but unsure who is responsible for cost of replacement unit.

For an octogenian, this has been too much to cope with. To be expected to walk up and down my sloping back yard to the system way down the back and manually operate it, to have my neighbours complaining about red light flashing and siren 24/7, to be forced to have a system installed that is already known to GRC to have problems is wrong, and for Gladstone Regional Council to have a policy of ignoring complaints and serious health hazards is outrageous and disgusting. I could say a lot more but I'll leave it there!!

One month from FAIL to FIX.



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2. PROPERTY and RELEVANT WORKS.

2.1 All relevant works are and remain the Property of Council notwithstanding any Actual or apparent affixation to the Land, and the Council shall be solely responsible for the operation and maintenance of all relevant works save for the cost of electricity which shall be paid for by the Owner.

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CONCLUSION

- SSSAG intends no incrimination..... only a lawful outcome for 1770's LPSS.
- SSSAG and numerous like-minded 1770 and Agnes Water citizens demand a GRC **"culture"** change... *no more institutionalised arrogance.*
- Without these, there will be increased community disaffection and a rise in the de-facto, a self-appointed chaos of vested interest, anti-establishment groups.



“ The role of CEO is to lead the organisation so councillors, our elected representatives set the strategy and the direction and make it very clear what they want us to achieve and then my role is to make sure that happens working through the organisation with the resources that are provided by the council.....”

There were multiple moments where documents were wilfully disappeared or left in the apparently inert state of “draft”; where ignorance was installed as a default operating system; where dozens of public servants from the middle ranks all the way to the top either knew or should have known, who, in their commitment to each other but not the people who suffered under their arrogance, sought to cover up an extraordinary act of cruelty.

“It served them right, did it?” Rick Morton,
The Saturday Paper 11-03-23. **Rob-debt final week.**



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SSSAG's EXPECTATIONS for IMMEDIATE GRC ACTION

1. That with immediate effect, GRC assume it's lawful and ethical responsibilities for the 1770 LPSS. GRC must notify affected "property owners" of its intent to from now, undertake all maintenance of the units it installed on their land.
2. GRC implement a process by which the occupants of properties adversely affected by 1770's unsafe and unreliable LPSS, can notify failures that may then be immediately rectified. GRC can instal:
 - In the interim, a 24hr hotline... *AND AS SOON AS POSSIBLE...*
 - Remote monitoring technologies to each LPSS unit, as was mooted by Glenn Churchill some years ago, but whose motion lapsed for want of a seconder.
3. That GRC as a matter of urgency, formulate a "sustainable resolution" as was "urged" by Deputy Premier, Stephen Miles last year. *Minister Miles' correspondence was not declared to Council. Please refer to slide 18 of this PowerPoint.*



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WE ALL SHARE IN A DUTY OF CARE TO MIND "THE LITTLE THINGS"



Robber Fly.. aka Assassin Fly..
Order: Diptera. Family: Asilidae





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Good! ...Tide's coming in to rinse that pong off me roots

Yeah mate! Soothing ain't it..... BUT! ...There's always another low tide



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Careful Mate!Don't get it in ya gob!....It's that rotten LPSS playing up again!



OK! Who fluffed?

I have told you before!...It's GRC's leaky LPSS



This soldier crab is off! YUCK!!!

Probably been poking up that pongy Butterfly Track gully?