

Media Statement

4 May 2023

Agnes Water Desalination Plant back online, Water Wise habits encouraged

Gladstone Regional Council has rectified a recent critical fault detected at Agnes Water Desalination Plant.

The desalination plant's Programmable Logic Controller (PLC) experienced a failure on Wednesday 3 May, with this critical issue resolved overnight on Thursday 4 May.

Residents are asked to continue to conserve water until Monday to allow for further maintenance to be performed.

Households may experience instances of dirty water over the coming days.

Council recommends that the affected homes flush their services for up to five minutes or until the water becomes clear – to avoid wasting water, we recommend that this water is captured and used on your garden or lawn.

Council apologises for any inconvenience and thank residents for their cooperation.

Residents of Agnes Water and Seventeen Seventy are encouraged to continue practicing Water Wise habits.

Visit www.gladstone.qld.gov.au/water-wise for water saving tips.

If you require further information please contact Council's Customer Service Centre available 24 hours a day, 7 days a week on (07) 4970 0700.

ENDS