

## **Code of Ethics**

The Members of the Australasian Cemeteries & Crematoria Association Ltd shall:

- 1. Provide burial and/or cremation services in an exemplary and dignified manner.
- 2. Acknowledge and respect the importance to the bereaved and the community of:
  - burial and cremation services
  - cemeteries, crematoria and memorial gardens
  - monuments and memorials.
- 3. Be conscious of the diverse religious, ethnic and cultural background of the community, and considerate of requests to cater for special needs.
- 4. Reflect the value of the services provided by their respective cemetery/ crematorium/ memorial gardens' in the fees which are charged, and not encourage any person to commit themselves beyond their financial resources.
- 5. Encourage the continued development and exchange of knowledge, skill and expertise by Members of the Association.
- 6. Conduct their respective cemetery/crematorium/memorial gardens' in accordance with the Guidelines of this Association to bring credit to the profession.
- 7. Not engage in any conduct or action which may damage the image of the profession or unjustifiably detract from the good name of the Australasian Cemeteries & Crematoria Association or a fellow Member.