			Potable wate	er scheme			Recycled water scheme ^{2020/2}	1 Performance report (All KPI Data)				Sewerage scheme					WSP	
hadler*:	Hair	Agnes /4770 W/Cs			Mirigan Vala 1400	Power 14/D2				Calliana Maria	Gladetona Marza	riam Vale 1480		Tannum Mari	Yarwun Trade	Agnos /1770 \\	Varium Marco	Gladstone RC	NDD Fortund
Indicator Population receiving water services	Units 000s	Agnes/1770 WSA 4.048	Bororen WSA 0.187	Lake Awoonga WSA 59.852	Miriam Vale WSA 0.426	Boyne WRP	Calliope WRP Gladstone WRP	Tannum WRP	Boyne WWTP	Calliope WWTP	Gladstone WWTP Mir	riam Vale WWTP	South Trees WWTP	Tannum WWTP	WWTP	Agnes/1770 WWTP	Yarwun WWTP	WSP-wide 64.513	NPR Footnotes
Connected residential properties: water	000s		0.072	23.02	0.164	0.0	0.0	0.0										24.813	
Connected non-residential properties: water	000s	o.019	0.011	1.126	0.022	0.0		0.0										1.178	
Total connected properties: water	000s		0.083	24.146	0.186	0.0	0.0 0.0	0.0			44.545			2.05		1.535		25.991	
Connected residential properties: sewerage Connected non-residential properties: sewerage	000s								1.774 0.066			0.001	1.154 0.002	2.207 0.045		1.528 0.019	0.004	22.806 1.156	
Total connected properties: sewerage	000s								1.84			0.001	1.156	2.252			0.004	23.962	
Total service connections: water	000s		0.088	23.544														25.196	
Total connected properties: potable water only	000s		0.083	24.146	0.186													25.991	
Volume water sourced: surface water Volume water sourced: groundwater	ML ML		0.0 24.2	0.0 2.3917														29.07 89.8457	
Volume water sourced: groundwater Volume water sourced: desalination marine water	ML		0.0	0.0														352.637	
Volume recycled sewage imported: external	ML					0.0	0.0	0.0										0.0	
Volume potable+non-potable water imported: external	ML	0.0	0.0	10,006.9	0.0													10,006.9	
Names (valumes imported water suppliers	Tout																	Gladstone Area Water Board	
Names/volumes imported water suppliers Volume all water imported: external	Text ML		0.0	10,006.9	0.0	0.0	0.0 0.0	0.0										10,006.9	
Volume all water imported: internal and external	ML		0.0	10,006.9	2.5	0.0	0.0	0.0										10,009.4	
Volume water sourced: all	ML		24.2	10,009.2917	39.324	295.1	277.2 2,641.656	447.953										14,292.8617	
Volume sewage collected: residential+non-trade	ML								295.051			0.6		592.307	0	157.7	0	4,552.41	
Volume sewage collected: trade waste Volume sewage collected: residential+trade	ML ML								0.6 295.651	2.5 329.489	189 3167.319	0.6	2.5	596.507	370.95 370.95		37.095 37.095	621.445 5,173.855	
Volume sewage collected: residential+trade Volume sewage collected: sewer mining	ML								293.031	0	0	0.0	203.344	0	370.93	0	0	0.0	
Volume sewage moved between your own STPs	ML								0	0	0	0	0	0	0	0	0	0.0	
Volume sewage imported	ML								0	0	0	0	0	0	0	0	0	0.0	
Volume sewage collected: all	ML								295.651	329.489		0.6		596.507	370.95		37.095	5,173.855	
Volume sewage inflow measured at STP inlet Volume sewage collected per connection	ML kL/connection/year								295.1 160.679891	327.955 212.16291	2990.7 202.929203	0.6 600	201.414 176.422145	592.3 264.878774	370.9 370950		37.095 9273.75	5,003.164 215.9192	
Wastewater losses: during collection process	ML								100.075031	212.10291	202.323203	000	1, 0, 122173	20070774	3,0530	111.5, 0050	3273.73	213.3132	
Wastewater losses: during treatment process	ML	L																	
Wastewater losses: after treatment process	ML								_			-	_	_	_	_			
Wastewater losses: all	ML ML								6	11	120	0	9	3	0	0	0	149.0 0.0	
Volume sewage exported Volume sewage treated	ML								295.051	278.086	2985.2	0.6	190	623.5	370.95	156.5	34.898	4,934.785	
Volume wastewater treated	ML					0.0	0.0 0.0	0.0	295.051	278.086		0.6		623.5			34.898	4,934.785	
Volume treated sewage disposal: inland surface waters	ML								0	0	0	0	0	0	0	0	0	0.0	
Volume treated sewage disposal: land	ML								0	278.1	0	0.6	0	92.26	0	156.5	34.898	562.358	
Volume treated sewage disposal: groundwater Volume treated sewage disposal: sea/estuary	ML ML								0	0	150	0	190	0	0 348.98	0	0	0.0 688.98	
Volume treated sewage disposal: sea/estuary Volume treated sewage disposal: all	ML								0	278.1		0.6		92.26			34.898	1,251.338	
Volume wastewater collected: sewage+stormwater	ML	L				0.0	0.0 0.0	0.0	295.651	329.489		0.6		596.507	370.95		37.095	5,173.855	
Volume recycled sewage supplied: residential	ML				N	IR .	NR NR	NR										0.0	
Volume recycled sewage supplied: agricultural (all)	ML					0.0	0.0 0.0	0.0										0.0	
Volume recycled sewage supplied: commercial Volume recycled sewage supplied: industrial	ML ML					0.0 295.1		6 355.693										3,195.249	
Volume recycled sewage supplied: institutional	ML					0.0	0.0 0.0	0 0.0										0.0	
Volume recycled sewage supplied: parks and gardens	ML					0.0	277.2 0.0	92.26										369.46	
Volume recycled sewage supplied: forestry	ML					0.0	0.0	0.0										0.0	
Volume recycled sewage supplied: aquaculture or fishing Volume recycled sewage supplied: mining	ML ML					0.0	0.0 0.0	0.0										0.0	
Volume recycled sewage supplied: electricity generation	ML					0.0	0.0 97.3	2 0.0										97.2	
Volume recycled sewage supplied: own use	ML					0.0	0.0 0.0											150.0	
Volume recycled sewage supplied: any other	ML					0.0	0.0	0.0										0.0	
Natura (valumes of who very supelied see																		No volume	
Nature/volumes of who you supplied recycled sewage 'other' water to	Text																	No volumes supplied to other	
Volume recycled sewage supplied: non-residential (NPR)	ML					295.1	277.2 2,641.656	5 447.953										3,811.909	
Volume recycled sewage supplied: non-residential (ABS)	ML	L				295.1												3,661.909	
Volume recycled sewage supplied: environmental flows	ML					0.0	0.0 0.0	0.0										0.0	
Volume recycled sewage supplied: aquifer recharge Volume recycled sewage supplied: all	ML MI					0.0 295.1	0.0	0.0 5 447.953										0.0 3.811.909	
Volume recycled sewage exported: external	ML					0.0												0.0	
Per cent sewage recycled	%					0.0	0.0	0.0										77.2457	
Volume recycled stormwater supplied: residential	ML					0.0	0.0	0.0										0.0	
Volume recycled stormwater supplied: non-residential	ML					0.0	0.0											0.0	
Volume recycled stormwater supplied: all	ML					0.0	0.0 0.0	0.0										0.0	
Volume potable water produced at a water treatment plant	ML	352.637	17.0 N	IR	36.8													406.437	
Volume potable water produced/supplied into water supply	WIL	332.037	27.3		55.6														
system	ML		16.726	10,006.9														10,413.026	
Volume potable water supplied: residential	ML		10.273	6,007.371														6,277.927	
Volume potable water supplied: non-residential Volume potable water supplied: non-revenue	ML ML		5.022 1.431	3,241.889 757.64														3,325.763 809.336	
Volume water returned to surface water or groundwater from	IVIL	43.833	1.431	757.04	0.420													005.550	
water supply system	ML		0.0	0.0	0.0													0.0	
Volume raw-PT water supplied: residential	ML																	NR ND	
Volume raw-PT water supplied: non-residential	ML ML		10.273	6,007.371	16 106													NR 6,277.927	
Volume potable+raw-PT water supplied: residential Volume all water supplied: residential	ML		10.273	6,007.371	16.186 16.186	0.0	0.0 0.0	0.0										6,277.927	
Volume potable+raw-PT water supplied: commercial	ML		2.168	312.619		0.0	0.0	0.0										350.076	
Volume potable+raw-PT water supplied: industrial	ML	0.0	0.0	48.2	0.0													48.2	
Volume potable+raw-PT water supplied: institutional	ML	2.2.2	1.425	498.9														509.291	
Volume potable+raw-PT water supplied: agriculture	ML	0.0	0.0	12.323	0.01													12.333	
Volume potable+raw-PT water supplied: parks and gardens	ML	0.121	0.0	157.173	0.716													158.01	
Volume potable+raw-PT water supplied: forestry	ML		0.0	0.0														0.0	
Volume potable+raw-PT water supplied: aquaculture or fishing	ML		0.0	0.351														0.351	
Volume potable+raw-PT water supplied: mining	ML	0.0	0.0	0.0	0.0													0.0	
Volume potable+raw-PT water supplied: electricity generation	ML	0.0	0.0	748.508	0.053													748.561	
Volume potable+raw-PT water supplied: any other	ML		0.756	784.25														807.986	
Nature/volumes of who you supplied non-residential 'other'																			
water to	Text	t																NR	
Volume notable+raw-PT water supplied: non-residential (APS)	ML	56.88	4.349	2,562.324	11.255													2,634.808	
Volume potable+raw-PT water supplied: non-residential (ABS)	ML	50.88	4.349	2,302.324	11.255													2,034.808	
Volume potable+raw-PT water supplied: non-residential (NPR)	ML	108.503	6.453	3,999.529	20.614													4,135.099	
Volume potable+raw-PT water supplied: all (ABS)	ML	300.977	14.622	8,569.695	27.441													8,912.735	
Volume all water supplied: non-residential	ML		6.453	3,999.529	20.614	295.1												7,947.008	
Volume recycled water exported and supplied: all	ML ML		16.726	10,006.9	36.8	295.1 295.1												3,661.909	
Volume water supplied: all (NPR)	ML	352.6	10.726	10,006.9	36.8	295.1	211.2 2,641.656	, 447.953										14,224.935	
Volume water used by your organisation: own parks and gardens	ML	3.962	0.884	494.033														500.838	
Volume water used by your organisation: any other uses	ML		0.179	294.519														309.543	
Volume water used by your organisation	ML		1.063	788.552														810.381	
Maximum daily demand Annual residential water supplied per connection	ML/day kL/connection/year		0.1 142.6806	41.13 260.9631	98.6951	0.0	0.0 0.0	0.0										42.93 253.0096	
Volume potable+raw-PT water exported: external	ML		0.0	0.0		5.0	0.0	0.0										0.0	
, p	****	5.0		2.0	2.0														

Names/volumes of who you exported potable+raw-PT water to Volume water exported: external Volume all water exported: internal and external Volume raw (untreated) water supplied: environmental flows								2020/24 0 /	. (
Volume all water exported: internal and external	Text	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0								NR
(olume raw (untreated) water supplied: environmental flows	ML ML	0.0 0.0	0.0	0.0 2.5	0.0	0.0 0.0	0.0	0.0	0.0								0.0 2.5
	ML	0.0	0.0	0.0	0.0												0.0
ength water mains	km	38.0	3.0	620.0	6.0	5.675	0.0	8.53	2.752								683.957
onnections served per km water main ength potable water mains only	Connections/km km	41.4737 38.0	27.6667 3.0	38.9452 620.0	31.0 6.0	0.0	0.0	0.0	0.0								38.0009 667.0
ervice connections per km water main	Service connections/km	35.658	29.333	37.974	34.833												37.775
Jumber water treatment plants: providing full treatment Capacity of water treatment plants	Count ML/day	1.0 2.0	1.0 0.05 NR	0.0	1.0 0.55												3.0 2.6
Total potable water storage volume	ML	8.0	0.001	85.0	0.2												93.201
Number sewage treatment plants ength sewerage mains and channels	Count km								5	1 1 6 50	410	0.01	40	73	1	1 52	9.0 6 688.01
Connections served per km sewer main	Connections/km								32.85714	31.06	38.068293	100	28.9	30.849315	1	29.75	0.666667 34.828
Number of water main breaks, bursts and leaks Water main breaks per 100 km water main	Count per 100 km water main	2.0 5.2632	0.0 0.0	71.0 11.4516	1.0 16.6667	0.0	0.0	0.0	0.0								74.0 10.8194
nfrastructure Leakage Index (ILI)	Index	1.3756	4.5971	1.1704	1.3866												2.67
Fotal apparent losses: potable+non-potable Fotal apparent losses: potable water	ML ML	6.529 6.529	0.33 0.33	194.993 194.993	0.645 0.645												202.497 202.497
Current Annual Real Losses (CARL): potable+non-potable	ML	35.5	0.994	512.6	5.6												554.694
Current Annual Real Losses (CARL): potable water /olume water lost: potable+non-potable	ML ML	35.5 42.029	0.994 0.026	512.6 707.593	5.6 6.245												554.694 757.191
/olume water lost: potable water	ML	42.029	0.026	707.593	6.245												757.191
Real water losses: service connections Real water losses: water mains	L/service connection/day kL/km water main/day	71.7788 2.5595	30.9465 0.9078	59.6493 2.2651	73.4089 2.5571												60.3155 2.2784
Number sewerage mains breaks/chokes	Count									0 1	11	0	2	0	0	0	0 14.0
Sewerage mains breaks/chokes per 100 km sewer main Number property connection sewer breaks/chokes	per 100 km sewer mains Count								C	0 0	2.6829	0	5	0	0	0	0 2.0349 0 3.0
· · ·																	
Property connection sewer breaks/chokes per 1000 connections Number sewerage complaints: service	per 1000 connections Count								C	0	0.192209 0	0	0	0	0	0	0 0.1252 0 2.0
Sewerage service complaints per 1000 connections	per 1000 connections									0		0	0	0	0	0	0 0.0835
Percent CSS response target met: sewerage incidents Number water complaints: water quality	% Count	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0 100	100	100	100	100	100	100	100 100.0 1.0
Water quality complaints per 1000 connections	per 1000 connections	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0								0.0385
Number water complaints: service Water service complaints per 1000 connections	Count per 1000 connections	1.0 0.6345	0.0 0.0	4.0 0.1657	0.0	0.0 0.0	0.0	0.0	0.0								5.0 0.1924
Number connections affected by unplanned interruptions	Count	400.0	3.0	3,996.0	1.0	0.0	-72										4,400.0
Average duration unplanned interruptions: water Average frequency unplanned interruptions: water	mins per 1000 connections	33.21 253.8071	67.0 36.1446	39.0 165.4932	30.0 5.3763												39.0 169.2894
Percent CSS response target met: water incidents	% %	100.0	100.0	100.0	100.0												89.0
Number restrictions applied for non-payment of water bill	Count																0.0
Restrictions applied for non-payment of water bill per 1000																	
connections Number customers which legal action applied for non-payment	per 1000 connections																0.0
of water bill	Count																205.0
Customers which legal action applied for non-payment of water bill per 1000 connections	per 1000 connections																7.8873
Number water and sewerage complaints: billing and accounts Water and sewerage billing and account complaints per 1000	Count	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0	0	0	0	0	0	0	0 4.0
connections	per 1000 connections	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0	0	0	0	0	0	0	0 0.1539
Number water and sewerage complaints: all other Number water and sewerage complaints: all	Count Count	0.0 1.0	0.0 0.0	0.0 4.0	0.0	0.0	0.0	0.0	0.0	0 0	0	0	0	0	0	0	0 0.0 0 12.0
															-		
Water and sewerage complaints (all) per 1000 connections	per 1000 connections	0.6345	0.0	0.1657	0.0	0.0	0.0	0.0	0.0	0	0	0	0	0	0	0	0 0.4617 After hours call serv
Per cent calls answered within 30 seconds	%																78.0 unavailable at this t
Volume sewage treated: maximum primary level only Per cent sewage treated: maximum primary level only	ML %									0 0	0	0	0	0	0	0	0 0.0
Volume sewage treated: maximum secondary level only	ML								295.			0.6	190	623.5	0	156.5	0 4,529.0
Per cent sewage treated: maximum secondary level only Volume sewage treated: tertiary level	% ML								100.016	5 100.005 0 0	100	100	100	100	0	100	0 91.777 34.9 34.9
Per cent sewage treated: tertiary level	%								(0	0	0	0	0	0	0	100.0057 0.7072
																	drinking water quality
	_																management
Water quality compliance guidelines used	Text																plan
Per cent population where microbiological compliance achieved	%	100.0	100.0	100.0	100.0												100.0
Number zones chemical compliance achieved Number chemical compliance zones tested	Count Count	5.0 5.0	1.0 1.0	13.0 13.0	1.0 1.0												20.0
Risk based drinking water management plan assessed externally Per cent biosolids reused	yes/no %								10	0 0	100	0	.0	100	0	0	yes 0 60.0
Greenhouse gas emissions: water	t CO2eq																MD
	t CO2eq/1000 connections t CO2eq																MD MD
Greenhouse gas emissions: sewage per 1000 connections	t CO2eq/1000 connections																MD
oreenhouse gas emissions: other	t CO2eq																MD
	t CO2eq/1000 connections																MD
Greenhouse gas emissions: all	t CO2eq																MU
	t CO2eq/1000 connections																MD 1 552 052
	\$,000 \$,000																1,562.953 465.408
Revenue: sale all bulk water	\$,000																2,028.361
	\$,000 \$,000																33,336.657 NR
																	22.226.657
nevenue: saie potable+raw-P1+recycled water (retail supply)	\$,000																33,336.65/
	\$,000																0.0
	\$,000 \$,000																
	\$,000																29,460.926
Revenue: all (ABS) water Revenue: residential and non-residential sewerage	\$,000																795.746
Revenue: all (ABS) water Revenue: residential and non-residential sewerage																	0.0
Revenue: all (ABS) water Revenue: residential and non-residential sewerage Revenue: trade waste sewerage Government grants/subsidies (non-capital purposes): sewerage	\$,000																436.67
Revenue: any other water supply Revenue: all (ABS) water Revenue: residential and non-residential sewerage Revenue: trade waste sewerage Government grants/subsidies (non-capital purposes): sewerage Revenue: any other sewerage Revenue: all (ABS) sewerage	\$,000																30 693 342
Revenue: all (ABS) water Revenue: residential and non-residential sewerage Revenue: trade waste sewerage Government grants/subsidies (non-capital purposes): sewerage Revenue: any other sewerage Revenue: all (ABS) sewerage Revenue: stormwater charges																	30,693.342 NR
Revenue: all (ABS) water Revenue: residential and non-residential sewerage Revenue: trade waste sewerage Government grants/subsidies (non-capital purposes): sewerage Revenue: any other sewerage Revenue: all (ABS) sewerage Revenue: stormwater charges Government grants/subsidies (non-capital purposes):	\$,000 \$,000 \$,000																30,693.342 NR
Revenue: all (ABS) water Revenue: residential and non-residential sewerage Revenue: trade waste sewerage Government grants/subsidies (non-capital purposes): sewerage Revenue: any other sewerage Revenue: all (ABS) sewerage Revenue: stormwater charges Government grants/subsidies (non-capital purposes): stormwater Revenue: other stormwater	\$,000 \$,000 \$,000 \$,000 \$,000																NR 0.0 1,110.775
Revenue: all (ABS) water Revenue: residential and non-residential sewerage Revenue: trade waste sewerage Government grants/subsidies (non-capital purposes): sewerage Revenue: any other sewerage Revenue: all (ABS) sewerage Revenue: stormwater charges Government grants/subsidies (non-capital purposes): tormwater	\$,000 \$,000 \$,000 \$,000																NR 0.0
Greenhouse gas emissions: water per 1000 connections Greenhouse gas emissions: sewage Greenhouse gas emissions: sewage per 1000 connections Greenhouse gas emissions: other Greenhouse gas emissions: other Greenhouse gas emissions: other per 1000 water connections Greenhouse gas emissions: all Greenhouse gas emissions: all per 1000 water connections Revenue: sale bulk potable-raw-PT water Revenue: sale bulk recycled water Revenue: sale all bulk water Revenue: sale potable+raw-PT water (retail supply) Revenue: sale potable+raw-PT+recycled water (retail supply) Government grants/subsidies (non-capital purposes): water	t CO2eq/1000 connections																MD 3,562.953 465.408 2,028.361 33,336.657 NR 33,336.657 0.0 9,880.743 45,245.761

Down that of skills are a second	A1 .:			I				2020/24		(*********							2 722 0740	
Revenue: whole of utility per connection	\$/connection																2,723.8718	
Revenue: per cent residential revenue from water usage charges	%																49.42	
Revenue: water supply per connection	\$/connection																1,542.9498	
Revenue: sewerage services per connection Community service obligations	\$/connection \$,000																1,280.9174 683.388	
Community service obligations ratio	ratio																0.0097	
Nominal written down replacement cost: fixed water assets	\$,000																228,434.169	
Nominal written down replacement cost: fixed sewerage assets	\$,000																383,849.631	
Current replacement costs: fixed water assets	\$,000																380,324.186	
Current replacement costs: fixed sewerage assets	\$,000																719,792.761	
Costs: purchase bulk potable+raw-PT water	\$,000																21,857.854	
Costs: purchase bulk recycled water Costs: purchase of all bulk water	\$,000 \$,000																NR 21,857.854	
Costs: operating water (NPR)	\$,000																34,604.92	
Costs: operating water per connection	\$/connection																1,331.4193	
Costs: maintenance water	\$,000 \$,000																5,857.275 12,747.066	
Costs: operating water (ABS) Costs: any other water	\$,000																14,189.129	
Costs: operating sewerage	\$,000																17,305.901	
Costs: operating sewerage per connection	\$/connection																722.2227	
Costs: maintenance sewerage	\$,000																9,514.031 10,945.722	
Costs: any other sewerage Costs: operating water+sewerage per connection	\$,000 \$/connection																1,997.2614	
Costs: operating stormwater	\$,000																3,741.12	
Costs: operating any other (all services)	\$,000																2,854.824	
Costs: operating (all services)	\$,000																36,648.911	
Expenditure: all services Current cost depreciation: water	\$,000 \$,000																58,506.765 2,996.74	
Current cost depreciation: sewerage	\$,000																5,406.061	
Davidson F. community of the Community o																	25-1-1	
Previous 5 year average annual renewals expenditure: water	\$,000																3,259.95	
Previous 5 year average annual renewals expenditure: sewerage	\$,000																3,041.922	
Forecast 5 year average annual renewals expenditure: water	\$,000																5,101.38	
Forecast 5 year average annual renewals expenditure: sewerage	\$,000																11,052.47	
Capital expenditure: water supply	\$,000																6,245.221	
Capital expenditure: sewerage	\$,000																12,930.272	
Capital expenditure: stormwater	\$,000																925.246	
Capital expenditure: any other Capital expenditure: total	\$,000 \$,000																0.0 20,100.739	
	کان کار کار																SCC6013 - Boyne	
																	Island WWTP -	
																	Belt press and	
Capital expenditure: what was the largest item Capital expenditure: amount spent on largest item	Text \$,000																2,260.733	
Capital experiulture. amount spent on largest item	3,000																2,200.733	
																	WLC9024 - Ferris	
																	Hill Reservoir	
Capital expenditure: what was the 2nd largest item Capital expenditure: amount spent on 2nd largest item	Text \$,000																Renewal 2,188.725	
Capital works grants: water	\$,000																0.0	
Capital works grants: sewerage	\$,000																1,608.37	
Capital expenditure: water+sewerage	\$,000																19,175.493	
Capital expenditure: water per connection Capital expenditure: sewerage per connection	\$/connection \$/connection																240.284 539.6157	
Economic real rate of return: water	%																1.09	
Economic real rate of return: sewerage	%																2.08	
Economic real rate of return: water+sewerage	% ¢ 000																1.71	
Dividend Net profit after tax (NPAT)	\$,000 \$,000						_										-825,970.122	
Dividend payout ratio	Ratio																NR	
Net debt to equity	%																0.09	
Interest cover ratio	Ratio																23.74 -11.6669	
Net profit after tax ratio	Ratio																-11.0009	
	В	Base charge and usage Bas	se charge and usage	Base charge and usage	Base charge and usage	Base charge and	Base charge and	Base charge and	Base charge and								Base charge and	
Water pricing tariff structure	Text cl	charges cha	arges	charges	charges	usage charges	usage charges	usage charges	usage charges									
Fixed charge: water value	\$/annum	538.0	538.0	490.0	538.0	0,	.0 0.0	0.0	J 0.F)							usage charges	
	w								1								usage charges 490.0	
Fixed charge: water description		vater Access Charge Wa	ater Access Charge	Water Access Charge	Water Access Charge	Water Access	Water Access	Water Access	Water Access								usage charges	
		Water Access Charge Wa based on pipe size bas	sed on pipe size	based on pipe size	based on pipe size	Charge	Charge	Water Access Charge	Water Access Charge								usage charges 490.0 Water Access Charge based on Pipe Size	
Usage charge 1st Step: value	\$/kL	based on pipe size bas 3.81	sed on pipe size 3.73	based on pipe size 2.13	based on pipe size 3.73	Charge											usage charges 490.0 Water Access Charge based on	
Usage upper bound of 1st Step: kL	\$/kL kL N	pased on pipe size bas 3.81 NR NR	sed on pipe size 3.73	based on pipe size	based on pipe size 3.73 NR	Charge	Charge										usage charges 490.0 Water Access Charge based on Pipe Size	
	\$/kL	Dassed on pipe size base 3.81 NR NR NR NR NR	sed on pipe size 3.73	based on pipe size 2.13 NR	based on pipe size 3 3.73 NR NR NR	Charge	Charge										usage charges 490.0 Water Access Charge based on Pipe Size	
Usage upper bound of 1st Step: kL Usage charge 2nd Step: value Usage upper bound of 2nd Step: kL Usage upper bound step: kL Usage charge 3rd Step: value	\$/kL kL N \$/kL N kL N \$/kL N	passed on pipe size base 3.81 NR NR NR NR NR NR NR NR NR	sed on pipe size 3.73 ! !	based on pipe size 3 2.13 NR NR	based on pipe size 3 3.73 NR NR NR NR	Charge	Charge										usage charges 490.0 Water Access Charge based on Pipe Size	
Usage upper bound of 1st Step: kL Usage charge 2nd Step: value Usage upper bound of 2nd Step: kL Usage charge 3rd Step: value Usage upper bound of 3rd Step: kL	\$/kL kL N \$/kL N kL N \$/kL N kL	passed on pipe size bas 3.81 NR NR NR	sed on pipe size 3.73 I I I	based on pipe size 3 2.13 NR NR NR	based on pipe size 3 3.73 NR NR NR NR NR	Charge	Charge										usage charges 490.0 Water Access Charge based on Pipe Size	
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Usage upper bound of 1st Step: kL Usage charge 2nd Step: value Usage upper bound of 2nd Step: kL Usage upper bound of 3nd Step: kL Usage upper bound of 3rd Step: kL Usage upper bound of 4th Step: kL Usage upper bound of 4th Step: kL Usage upper bound of 5th Step: kL Usage upper bound of 5th Step: kL	\$/kL kL N \$/kL N \$/kL N \$/kL N \$/kL N kL N \$/kL N \$/kL N	passed on pipe size base NR 3.81 NR NR	sed on pipe size 3.73	based on pipe size 3 2.13 NR NR NR	based on pipe size 3 3.73 NR	Charge	Charge										usage charges 490.0 Water Access Charge based on Pipe Size	
Usage upper bound of 1st Step: kL Usage charge 2nd Step: value Usage upper bound of 2nd Step: kL Usage upper bound of 3rd Step: kL Usage charge 3rd Step: value Usage charge 4th Step: value Usage charge 5th Step: value Usage charge 5th Step: value Usage upper bound of 5th Step: kL Usage upper bound of 5th Step: kL Usage upper bound of 5th Step: kL Usage charge 6th Step: value	\$/kL kL N \$/kL N \$/kL N \$/kL N \$/kL N \$/kL N \$/kL N \$/kL N	passed on pipe size base NR NR	sed on pipe size 3,75	based on pipe size 3 2.13 NR NR NR	based on pipe size 3 3.73 NR N	Charge	Charge										usage charges 490.0 Water Access Charge based on Pipe Size	
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Usage upper bound of 1st Step: kL Usage charge 2nd Step: value Usage upper bound of 2nd Step: kL Usage charge 3rd Step: value Usage upper bound of 3rd Step: kL Usage charge 3rd Step: value Usage upper bound of 3rd Step: kL Usage charge 4th Step: value Usage upper bound of 4th Step: kL Usage charge 5th Step: value Usage upper bound of 5th Step: kL Usage charge 5th Step: value Usage upper bound of 6th Step: kL Usage charge 6th Step: value Usage upper bound of 6th Step: kL Usage charge 5th Step: value Usage upper bound of 5th Step: kL Usage charge 5th Step: value Usage upper bound of 5th Step: kL Usage charge 5th Step: value Sevenue from water special levies retained by utility Annual bill based on 200kL/a: water Typical residential bill: water Sewerage pricing tariff structure Fixed charge: sewerage value Fixed charge: sewerage value Fixed charge: sewerage description Usage charge: sewerage value Revenue from sewerage special levies retained by utility	\$/kL kL N \$/kL N kk N \$/kL N \$	Dassed on pipe size base NR 3.81 NR NR NR NR	sed on pipe size 3.75	based on pipe size 3 2.15 NR	based on pipe size 3 3,73 NR	Charge NR	Charge			Sewer Access Charge NR 0 no 773	Sewer Access Charge NR 0 no 773	Sewer Access Charge NR 0 no 750	NA NR 0 no 0	Gladstone Scheme Scheme 750 773 Sewer Access Charge Sewer Access Charge NR NR 0 0 0 0 750 773	Fixed Annual Charge. Determined by Waste Treatment Plant operation costs shared between the Industrial Sites dependant on size of plant/usage NR 0 no 0	Fixed Annual Ch Determined by waste treatment s plant operation shared between industrial sites dependant on si Sewer Access Charge plant/usage NR NR NR 0 0 0 0 919	usage charges 490.0 Water Access Charge based on Pipe Size 2.13 NR NR NR NR NR NR NR NR NR N	

Water restriction duration: none	days 36	5.0 365.0	365.0 0	0	2000/04 0 /		365.0
Water restriction duration: PWCM	days NR	NR NR	NR				NR
Water restriction duration: Level 1		0.0	0.0 0	0			0.0
Water restriction duration: Level 2 Water restriction duration: Level 3		0.0 0.0 0.0	0.0 0 0.0 365	•			0.0 365.0
Water restriction duration: Level 3 Water restriction duration: Level 4	,	0.0	0.0 565				0.0
Water restriction duration: Level 5	days NR	NR NR	NR				NR
Water restriction description: PWCM	text NR	NR NR	NR				NR
	Target Reduction: 59	%. Target Reduction: 5%. Target	Reduction: 5%. Target Reduction: 5%				Reduction: 5%.
		can Gardens and lawns can Garder	ns and lawns can Gardens and lawns ca	n			Gardens and
	only be	only be only be					lawns can only
	a) Sprinklers	a) Sprinklers a) Sprinklers a) Sprinklers	d by means of: watered by means of a) Sprinklers				be watered by
	b) micro spray drip		o spray drip b) micro spray drip				means of:
	system	system system					a) Sprinklers
	c) hand held hoses,	c) hand held hoses, c) hand	held hoses, c) hand held hoses,				b) micro spray
	before 9am and after		9am and after before 9am and after				drip system
	5pm	5pm 5pm	5pm				c) hand held
	Watering cans or buckets can be		ng cans or Watering cans or s can be buckets can be				hoses, before 9am and
	used at any time		t any time used at any time				after 5pm
	No restrictions for	No restrictions for No res	trictions for No restrictions for				Watering cans or
	swimming pools or		ing pools or swimming pools or				buckets can be
	paved surfaces.		surfaces. paved surfaces.				used at any time
	Vehicle Washing by hand held hose		Washing by Vehicle Washing by eld hose hand held hose				No restrictions for swimming
			pressure water or high pressure water	r			pools or paved
	cleaning unit.	cleaning unit. cleaning					surfaces.
	Commercial	Commercial Comm	ercial Commercial				Vehicle Washing
	businesses must		sses must businesses must				by hand held
	investigate measure to reduce	to reduce to reduce	gate measures investigate measures to reduce				nose or high pressure
			usage and pro- water usage and pro-				water cleaning
	actively reduce		y reduce actively reduce				unit.
Water restriction description: Level 1	text consumption.	consumption. consur	nption. consumption.				Commercial
	10%. Gardens and	10%. Gardens and 10%. G	ardens and 10%. Gardens and				Target: 10%.
	lawns can only be		can only be lawns can only be				Gardens and
			d by means of: watered by means of				lawns can only
			d held hoses, 9am and after before 9am and after				be watered by
	5pm	5pm 5pm	5pm				means of:
	Watering cans or		ng cans or Watering cans or				a) hand held
	buckets can be		s can be buckets can be				hoses,
	used at any time		any time used at any time				before 9am and
	Only one hand held hose allowed at		ne hand held Only one hand held lowed at hose allowed at				after 5pm Watering cans or
	any one time.	any one time. any on					buckets can be
	Swimming Pools and		ning Pools and Swimming Pools and				used at any time
	Spas can only	Spas can only Spas ca					Only one hand
	be topped up by		be topped up by				held hose
	means of a hand		of a hand means of a hand ose within water held hose within water				allowed at any one time.
	hours	hours hours					Swimming Pools
	identified for	identified for identif					and Spas can
	residential gardens.		ntial gardens. residential gardens.				only
	Paved surfaces can		surfaces can Paved surfaces can				be topped up by
	only be cleaned using high pressure		cleaned only be cleaned using high pressure				means of a hand held hose within
	water cleaning		cleaning water cleaning				water hours
	unit.	unit. unit.	unit.				identified for
	Commercial	Commercial Comm					residential
Water restriction description: Level 2	text businesses must		sses must businesses must				gardens.
			ns can only be Gardens can only be				35%. Gardens
	watered by means of watering	watered by watere means of watering means	d by watered by of watering means of watering				can only be watered by
	cans or buckets		buckets cans or buckets				means of
			ly before 9am and only before 9am				watering cans or
	and after 5pm.	and after 5pm. and aft	er 5pm. and after 5pm.				buckets
			ng of lawns is Watering of lawns is				and only before
	not allowed.	not allowed. not allo	owed. not allowed. ing Pools, Swimming Pools,				9am and after 5pm.
	wading pools and		pools and wading pools and				Watering of
			ust not be Spas must not be				lawns is not
	topped up unless	topped up unless topped	l up unless topped up unless				allowed.
			n alternative from an alternative				Swimming Pools,
	supply. Newly constructed	supply. supply Newly constructed Newly	supply. constructed Newly constructed				wading pools and Spas must not be
			ing pools or swimming pools or				topped up unless
			ust not be filled spas must not be fille	1			from an
	unless from						alternative
			rnative source. an alternative source				supply.
			must not be Water must not be				Newly
	used to clean		o clean used to clean surfaces unless paved surfaces unless				constructed swimming pools
	cleaning is	cleaning is cleaning					or
			ed as a result of required as a result o				spas must not be
	an accident,	an accident, an acci	dent, an accident,				filled unless from
Water and the design of the Co			alth and safety fire, health and safety				an alternative
Water restriction description: Level 3	text reason or	reason or reason	or reason or				source.

						ACCOUNT A CAMPAGE A	
	50	0%. No external	50%. No external	50%. No external	50%. No external		Target: 50%. No
				or watering of gardens		or .	external
			lawns. Swimming	lawns. Swimming	lawns. Swimming		watering of
				_			gardens or
	an		and	and	and		lawns. Swimming
	Sn		Spas must not be	Spas must not be	Spas must not be		Pools, wading
			topped up unless	topped up unless	topped up unless		pools and
			from an alternative	from an alternative	from an alternativ		Spas must not be
			supply. Newly	supply. Newly	supply. Newly		topped up unless
				g constructed swimmir			
			pools or	pools or	pools or		from an alternative
				d spas must not be fille			
	· ·		unless from	unless from	unless from	ea la company de la company	supply. Newly
							constructed
				. an alternative source			swimming pools
			Water must not be	Water must not be	Water must not be		or
			used to clean	used to clean	used to clean		spas must not be
				paved surfaces unles		SS Company of the com	filled unless from
		-	cleaning is	cleaning is	cleaning is		an alternative
				f required as a result of		ot end of the second of the se	source. Water
			an accident,	an accident,	an accident,		must not be used
				fire, health and safet		ty	to clean
			reason or	reason or	reason or		paved surfaces
	so	ome other	some other	some other	some other		unless cleaning is
			emergency.	emergency.	emergency.		required as a
	No	Io Vehicle Washing	No Vehicle Washing	No Vehicle Washing	No Vehicle Washii		result of an
	pe	ermitted except	permitted except	permitted except	permitted except		accident,
er restriction description: Level 4	text by	y a Commercial	by a Commercial	by a Commercial	by a Commercial		fire, health and
ter restriction description: Level 5	text NF	IR	NR	NR	NR		NR
er restriction target: PWCM	L/p/d Nf		NR	NR	NR		NR
er restriction target: Level 1	L/p/d M	1D	MD	MD		5.0	185.0
er restriction target: Level 2	L/p/d M	1D	MD	MD		5.0	175.0
er restriction target: Level 3	L/p/d M		MD	MD		5.0	125.0
er restriction target: Level 4	L/p/d M	1D	MD	MD		0.0	100.0
er restriction target: Level 5	L/p/d NF	IR	NR	NR	NR		NR
er restriction current level	none,PWCM,1,2,3,4,5 nc		none	none	3		3
able contingency supplies	yes/no ye		yes	yes	yes		yes
asset management planning been undertaken in the last 10	, 44, 114						
,	yes/no ye	es	no	yes	no		ves
s drought management planning been undertaken in the last	, espino pe			1			,,,,
rrs?	yes/no no	0	no	no	no		no
water demand forecasts been developed or reviewed in the							
5 yrs?	yes/no ye	es	yes	yes	yes		ves
assessment of key capacity constraints of water	yes/110 ye		,	,	703		ye.
istructure been undertaken in last 10 yrs?	yes/no ye	oc.	no	ves	no		VAS
	yes/no ye	C.	110	yes	no no		yes
the timing for potential future supply augmentation been ssed in the last 10 yrs?	yes/se ve	os	no	ves	no		VOS
·	yes/no ye			7			yes
hs water supply remaining as at 30 June (KPI level)	1,2,3,4,5,6	6.0			i.0	2.0	5.U
dence water demand will be met: next 18 mths	high,fair,unsure,low,very low high		high	high	high		nign
dence water demand will be met: next 5 yrs	high,fair,unsure,low,very low high		high	high	high		high
ater sourced is => vol water produced/supplied	%	13.6074	30.884	3 0.023	39 6	85	NR
(> Maintenance: Water							28,747.645
(> Maintenance: Sewerage							7,791.87
t Replacement Costs > Depreciation: Water							225,437.429
et Replacement Costs > Depreciation: Sewerage							378,443.57
able non-revenue water > potable water loss		1.81				81	52.145
ital water restriction days = 365 for the year		365.0	365.	0 365	.0 3	5.0	NR