



Purpose.

Our Charter

Our charter defines who we are and guides how we work.

We are Gladstone Regional Council.

Vision

Our vision is to be the best local government in Queensland.

Values

We value respect for our community, the environment and each other.

Success is

Our community's needs are met.

Our natural and built environment is preserved and enhanced to the benefit of our current generation, without disadvantaging the next.

Our people enjoy a sense of purpose and accomplishment each working day.

Purpose

Our purpose is to improve our community.

Mission

Our mission is to do the everyday things well, every day.

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Welcome

Welcome

Welcome to the 2016/17 Annual Report of Gladstone Regional Council. This report details our performance in meeting the strategic priorities outlined in our Corporate Plan 2013|2017, our challenges, our aspirations for the future and provides an analysis of our financial performance.

The objectives of this Annual Report are to:

- Report on our performance in delivering the Corporate Plan;
- Provide financial results for the year;
- Share Council's vision, 'To be the best local government in Queensland';
- Promote to local, state, national and international stakeholders our vibrant region as a great place to live, work, play and invest;
- Recognise the significant achievements of our staff; and,
- Meet statutory requirements under the *Local Government Act 2009*.

To provide feedback, for further information on any of the content or to obtain a copy of the report, please email info@gladstonerc.qld.gov.au or contact Council's Corporate Performance Unit on 07 4970 0700.

Hard copies of the report are available for viewing at all Council administration centres and venues (contact details are listed on page 159). The report can also be viewed online on Council's website (gladstone.qld.gov.au).

Annual report theme

The 2016/17 Annual Report is centred around the theme, 'Purpose'. In an operating environment that can be comfortably described as dynamic, teamed with an economy that has historically followed the ebb and flow of the shifting tides of industry and the attendant transience that brings our community, Council continues to move forward with purpose in everything we do. We are responsive to the fluid emergent needs of our community, while remaining committed to our strategic outlook. Our organisational charter sets out our overarching purpose: to improve our community, and in each decision we make, in the actions we take, we continue to strive to deliver on this for our community, for this generation and the next.

Cover image

The cover photograph was submitted by local amateur photographer, Denica Hope. Captured during a walk down Goondoon Street, Gladstone, the image represents the various tangents of Council operations. Despite the bends in the road, we stay on course and unfailingly operate with purpose to the benefit of our community.

Planning framework

Our planning framework ensures that strategies and financial resources are aligned to achieve Council's vision, 'To be the best local government in Queensland'. The framework includes long, medium and short term plans which set direction for what we do and what we aim to achieve as an organisation for our community.



Goondoon Street, Gladstone



These plans and reports can be viewed by following the 'Corporate Publications & Reports' link under the 'About Council' tab on Council's website gladstone.qld.gov.au

Stakeholders

The Annual Report is produced as a multi-purpose report to the benefit of each of our stakeholders through the provision of comprehensive, accurate reporting on our strategic, operational and financial performance.

Our stakeholders include:

- our community, those who call the Gladstone Region home and those who visit us;
- ratepayers;
- community groups and organisations;
- local service providers;
- investors, both current and future;
- industry and commerce; and,
- Local, State and Federal Government bodies.

How to read our Annual Report

This report is essentially divided into four key sections:

1. General information p 6
2. Discussion about Council's performance p 52
3. Detailed financial performance (Community Financial Report and Statements) p 78
4. Statutory information p 150