

## MEDIA RELEASE

30 November, 2018

### **Telstra extends bushfire assistance package**

Gladstone Regional Council wishes to advise Telstra has extended the areas eligible for its disaster assistance package for residential and small business customers who have been displaced due to bushfires currently affecting the Central Queensland region.

Customers in the following regions are now eligible to access the package:

- Agnes Water
- Baffle Creek
- Bracewell
- Deepwater
- Mt Larcom
- Oyster Creek
- Raglan
- Round Hill
- Rules Beach
- Taunton
- Yarwun

Telstra Regional General Manager Rachel Cliffe said the assistance package was designed to provide customers with access to complimentary interim services during the recovery period.

“The assistance package is designed to provide customers with a range of interim services in addition to providing the wider community with free calls and free Telstra Air Wi-Fi through our payphones in the area,” Ms Cliffe said.

Customers who have had to evacuate or have lost their home are encouraged to call Telstra on 132 200 (then enter their full home phone including area code when prompted) to report a fault and register for the assistance package.

Telstra stores in Gladstone, Rockhampton, Yeppoon and Mackay have mobile phone charging stations available for customers who have had to evacuate their homes and they can also help people access Telstra’s Disaster Assistance Package.