



Prefer to pay one lump sum

for sewerage and water access charges?

Annual water access and sewerage charges have been split into two, half-yearly payments.

We made this change in response to ratepayer requests to spread costs across the year to make payments more manageable.

However, some ratepayers prefer the old system of paying one lump sum. That's okay - everyone's needs are different, and we can help.

Follow these steps to pay your annual sewerage and water access charges in one lump sum in September.

1. When you receive your September rate notice, go to its last page and find your 'Total Water and Sewerage Utilities' charge.

Utility Charges for period 01/07/18 to 31/12/18

Water Access Charge 1 \$XXX

Sewerage Charge 1 \$XXX

→ Total Water & Sewerage Utilities \$X,XXX

These charges are for the first half of the financial year (July 1 to Dec 31) and are already included in your bill total.

But these charges will be exactly the same in your next bill, due in March, for the second half of the financial year (Jan 1 to June 29), so:

2. Deduct 10% (the early payment discount) from the 'Total Water & Sewerage Utilities' figure.

This will give you the amount to pay for the second half of the year.

$\$TotalWaterSewerage - 10\% = \$2ndHalfYear$

3. Add this to the amount you owe on the front page of your rate notice.

4. This extra payment will show as a credit when your next notice arrives in February.

5. If you need assistance, please don't hesitate to call us - we're happy to help.